

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Leonard H. Lopez, Inc.

Serial No.: 09/487,387

Filed: January 18, 2000

Title: Internet Based Print Order System

Atty. Docket No.: 7826.004

Group Art Unit: 3625

Examiner: Zurita, James

37 C.F.R. § 1.131 AFFIDAVIT OF LEONARD H. LOPEZ, JR.

I, Leonard H. Lopez, Jr., being duly sworn, state as follows:

- 1. I am over 21 years of age, a resident of San Antonio, Bexar County,
 Texas, and I am competent to make this affidavit. The following statements are true
 statements made of my own knowledge or statements that I, on information and belief,
 believe to be true.
- 2. I am the inventor of the invention claimed in the application entitled "Internet Based Print Order System," filed on January 18, 2000, which is attached as Exhibit "A."
- 3. I completely reduce-to-practice my claimed invention *prior* to December 13, 1999, the claimed priority date of U.S. Patent No. 6,791,707, issued to Laverty et al., which I understand was cited as the primary reference in an office action in the pending application rejecting the claims of that application under 35 U.S.C. § 103(a).
- 4. Attached as Exhibit "C" are screen shots showing a completion and reduction to practice of my invention as it appeared on June 10, 1999 to an employee of an actual client who was using the system to order business cards. The screen shots, in

particular, display (1) my internet-accessible requestor interface that enables a user to select a company-tailored print product, to enter user-indicative information, and the submit an order for a selected print product; and (2) a profile developed by the customer through an internet-accessible profile management interface; and process of collecting and providing company-indicative informational elements and content.

- 5. Attached as Exhibit "D" is a screen shot showing a completion and reduction to practice of my invention as it appeared on June 10, 1999 to an employee of an actual client who was using the system to order business cards. The screen shots, in particular, display the list of available print products that were defined as company-tailored prototypical product records.
- 6. Attached as Exhibit "F" is a screen shot showing a completion and reduction to practice of my invention showing a preview of a business card as displayed to an employee of an the aforementioned client. This screen shot shows the employee-entered information automatically incorporated into a template of a prototypical product record and displayed for employee preview and approval.
- 7. Attached as Exhibit "X" is a screen shot showing a completion and reduction to practice of my invention as it appeared to a company purchasing representative of aforementioned customer on August 26, 1999. This screen shot shows the order processing interface of my invention enabling the company representative to review and selective approve, delete, or modify the print product orders of the company's employees.
- 8. Attached as Exhibit "Y" is a screen shot showing a completion and reduction to practice of my invention as it appeared to a company purchasing

representative of the aforementioned customer on September 9, 1999. This screen shot shows a billing statement for the products listed in Exhibit "I" after these products had been approved and printed.

9. Attached as Exhibit "Z" is the invoice for the print products shown in Exhibit "X" and Exhibit "Y."

eonard H. Lo

STATE OF TEXAS § COUNTY OF BEXAR §

BEFORE ME, the undersigned authority, on this day personally appeared LEONARD H. LOPEZ, JR., known to me to be the person of that name, who signed the foregoing instrument, and acknowledged the same to be his free act and deed.

GIVEN under my hand and seal of office this 20th day of April, 2005.

Seal

MARIA DEL JESUS VIDAURRI Notary Public, State of Texas My Commission Expires May 14, 2008

Main Relfesis Vidami
Notary Public

MARIA DEL SESUS VIDAUREI
Printed Name of Notary

Commission Expires 5/14/2008



APPLICATION FOR LETTERS PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Title:

INTERNET BASED PRINT ORDER SYSTEM

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CERTIFICATE OF MAILING BY "EXPRESS MAIL" (37 CFR §1.10)

"Express Mail" Mailing Label No: EL331367549US Date of Deposit: January 18, 2000
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01 18 00

Signature of Person Mailing

Jeffery Roussin

Printed Name of Person Mailing

INTERNET BASED PRINT ORDER SYSTEM

FIELD OF THE INVENTION:

The present invention relates to the expedited production of print media. More particularly, the invention relates to an internet based print order system specifically adapted for use in efficiently and cost-effectively supplying business cards, stationery products and the like to institutional and conglomerate users.

BACKGROUND OF THE INVENTION:

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Charges for business cards, stationery products and the like constitute a significant portion of any commercial enterprise's cost of doing business. Due, in general, to the labor intensive nature of type-setting and, in particular, to the necessity to specifically tailor each product to a particular user's identity and/or office location, the actual printing costs associated with these items have traditionally far exceeded the costs associated with other print media. In addition, while smaller entities are more readily able to incorporate card and stationery ordering functions into other job functions, large institutional and conglomerate users often find that a significant number of personnel must be dedicated solely to the functions of order preparation, approval, submission, proofing, receiving, quality assurance and distribution. To further exacerbate the problem, each of these functions tends to be labor-intensive, each giving rise to the possibility for error, the only recourse being to reinitiate the entire process. Although such institutional and conglomerate users as are most affected by these problems have traditionally been expedient in rooting out similar problems in other areas of their businesses, they without exception tolerate these issues due to the generally accepted perception that no better system exists.

From the printer's perspective, the processes involved in receiving an order, typesetting a business card or stationery product and corresponding with the client to proof the order are typically more involved, and consequently often more costly, than the actual printing of the order. To further the frustration felt by the printer, the proofing process is ripe for dispute with the client, leading too often to the difficult decision as to whether to reprint an order free of charge or risk loss of the client by billing on a disputed order. What is more, even if the printer decides to discuss such an issue with its client, the regional printer must then at minimum absorb the long distance telephone charges involved in addition to those telecommunication charges already necessitated in faxing proofs and other related order documentation. Like the institutional and conglomerate users they serve, however, printers have consistently failed to address these issues, without exception accepting the present system as simply the best available.

Clearly, there is long-standing need for an improved print order system that eliminates these widely varied but unnecessarily cost-increasing functions. As a result, it is a primary object of the present invention to introduce an entirely new concept in business card and stationery ordering and printing for use by large institutional and conglomerate clients as well as the printers that serve their respective needs. In implementation of this concept, it is a further object of the present invention to provide an internet based print order system that minimizes data entry at the user site, streamlines the order approval process, eliminates the necessity for individual order proofing and eliminates data entry at the printer location. It is a still further object of the present invention to provide such as system that makes order status information automatically available for the user and incorporates the printer's billing functions directly into the order process. Likewise, it is a still further object of the present invention to facilitate drop-shipment of finished products by eliminating the need for user-side quality assurance and enabling orders to be processed according to destination address. Finally, it is an overriding object of the present invention to increase customer satisfaction by providing consistently accurate, fully company

tailored business card and stationery products on a greatly reduced order processing timeline without sacrifice of control by the purchasing agent or of quality in the finished product.

SUMMARY OF THE INVENTION:

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In accordance with the foregoing objects, the present invention – an automated print order system for institutional business cards and stationery products – generally comprises a requestor interface for entry of a distributed user's print order and a processor interface for fulfillment of the user's print order. In the preferred embodiment of the present invention, the requestor interface is adapted to enable the user to select a company tailored product according to a predeterminable profile and the processor interface is adapted to directly generate a pre-press product automatically incorporating the predeterminable profile into the tailored product. Although, in light of the exemplary embodiment set forth herein, those of ordinary skill in the art will recognize many substantial equivalents, the pre-press product of the preferred embodiment of the present invention comprises a direct-to-plate command set or a printing plate generated therefrom. As one alternative, however, it is noted that many objects of the present invention may be equally appreciated in an implementation wherein the pre-press product comprises a high-speed copier command set or the like.

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Also in accordance with the preferred embodiment of the present invention, the predeterminable profile comprises user-indicative information, such as name and address, appropriate telephone and facsimile numbers, e-mail and/or web page information as well as billing codes and contact information for processing of the print order. As will be apparent further herein, however, it may also be advantageous to implement a plurality of predeterminable profiles, wherein one or more may also be dedicated to storage of similar company-indicative information. In any case, the requestor interface allows the user to selectively order a company

tailored business card or stationery product, which, as will be better understood further herein, will automatically incorporate the appropriate elements of the predeterminable profile or profiles.

The automated print order system of the preferred embodiment further comprises a purchaser interface for validating the user's print order. To effect this function, the purchaser interface is adapted to selectively authorize generation of the pre-press product and, to maximize purchasing agent control, enables the purchaser to modify the predeterminable profiles and/or modify or delete the user's print order.

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In the preferred embodiment of the present invention, the automated print order system resides on a server site with connectivity to the World Wide Web, which hosts the requestor interface, the processor interface and the purchaser interface. In this manner, the requestor interface and the purchaser interface are accessible from any operable node on the World Wide Web. To maximize user-to-server communication efficiency as well as to provide for system security, the requestor interface further comprises a server-side scripting implementation.

Finally, the processor interface also comprises a batch function adapted to control prepress product generation. The automated print order system is adapted to store the user's order in
an order data table having elements adapted to reference each predeterminable profile as required
and the batch function is adapted to import information from these profiles into a batch table
according to the references. As a result, a completed batch table comprises a complete
specification for the ordered tailored product, which may comprises any company authorized
variation of letterhead, business cards, envelopes, writing pads, address cards, mailing labels or
the like. Finally, the batch function is also adapted to format the batch table specification for the
desired tailored product into a pre-press product compatible specification.

Finally, many other features, objects and advantages of the present invention will be apparent to those of ordinary skill in the relevant arts, especially in light of the foregoing discussions and the following drawings, exemplary detailed description and appended claims.

BRIEF DESCRIPTION OF THE DRAWINGS:

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Although the scope of the present invention is much broader than any particular embodiment, a detailed description of the preferred embodiment follows together with illustrative figures, wherein like reference numerals refer to like components, and wherein:

Figure 1 shows, in functional block diagram, the internet based print order system of the present invention as implemented according to the presently preferred embodiment;

Figure 2 shows, in flowchart, the top-level functions of the internet based print order system of Figure 1;

Figure 3 shows, in flowchart, certain details of the template and script generation function of Figure 2;

Figure 4 shows, in flowchart, certain details of the user interface propagation function of Figure 2;

Figure 5 shows, in schematic block diagram, certain details of the database structure of the internet based print order system of Figure 1 as referred to in Figure 4 and elsewhere;

Figure 6 shows, in flowchart, certain details, from an individual requestor's perspective, of the product request entry function of Figure 2;

Figure 7 shows, in a computer screen representation, certain details of the profile creation step of the product request entry function as detailed in Figure 6;

Figure 8 shows, in a computer screen representation, certain details of the order placement steps of the product request entry function as detailed in Figure 6;

Figure 9 shows, in a computer screen representation, certain details of the order review step of the product request entry function as detailed in Figure 6;

Figure 10 shows, in flowchart, certain details, from a local office representative requestor's perspective, of the product request entry function of Figure 2;

Figure 11 shows, in flowchart, certain details of the request approval function of Figure 2;

Figure 12 shows, in flowchart, certain details of the title or profile maintenance step of the request approval function as detailed in Figure 11;

Figure 13 shows, in a computer screen representation, certain details of the service center profile creation sub-step of the title or profile maintenance step as detailed in Figure 12;

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Figure 14 shows, in flowchart, certain details of the order processing step of the request approval function as detailed in Figure 11;

Figure 15 shows, in a computer screen representation, certain details of the order approval sub-steps of the order processing step as detailed in Figure 14;

Figure 16 shows, in flowchart, certain details of the batch processing function of Figure 2;

Figure 17 shows, in flowchart, certain details of the order processing step of the batch processing function as detailed in Figure 16;

Figure 18 shows, in flowchart, certain details of the batch creation and implementation sub-step of the order processing step as detailed in Figure 17;

Figure 19 shows, in a computer screen representation, certain details of the batch implementation sub-step detailed in Figure 18; and

Figure 20 shows, in flowchart, certain details of the batch-to-script importation function of Figure 2.

DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENT:

Although those of ordinary skill in the art will readily recognize many alternative embodiments, especially in light of the illustrations provided herein, this detailed description is

exemplary of the preferred embodiment of the present invention, the scope of which is limited only by the claims appended hereto.

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Referring now to Figure 1 in particular, the Internet based print order system 30 of the present invention is shown to generally comprise one or more requestor interfaces 31, 32, a purchaser interface 33 and a processor interface 34, each resident upon the World Wide Web 35 through a host server 36. As also shown in Figure 1, the print order system 30 of the present invention further comprises an interface 37 from the server 36 to an automated pre-press system 38 such as, for example, a direct-to-plate system. In operation, individual users and/or local office representatives access the server 36 through their respective ordinary Internet gateways 39, 40 in order to update user information and/or to place print orders. As will be better understood further herein, the updated information and/or print orders are then immediately accessible to a company purchasing representative, through the representative's ordinary Internet gateway 41, for order modification, deletion or approval. Likewise, approved print orders are then immediately accessible to the printer, through the printer's ordinary Internet gateway 42 or by direct access 43 to the server 36, as shown in Figure 1, for any necessary processing prior to prepress. Finally, approved and processed orders are directly flowed to the pre-press system 38, wherein a fully tailored print plate, or the substantial equivalent, is automatically produced to predetermined customer specifications.

As particularly shown in Figure 2, the print order system 30 of the preferred embodiment of the present invention is generally implemented by generating per-product electronic publishing templates and a script program for automatically flowing order data thereto 44. As will be better understood further herein, the template and script program generation step 44 is also relied upon to generate a company specific field list, which is then used to construct a database management system 74, for collection and storage of user and print order information, and to propagate the requestor, purchaser and processor interfaces thereto 45. Because the print

order system 30 of the preferred embodiment of the present invention is designed for Internet implementation, the user interfaces are disseminated simply by e-mail message or like communication of the URL addresses corresponding to the interfaces' location on the World Wide Web 46.

Once the database management system and the requestor, purchaser and processor interfaces thereto are established on the host server, business card and stationery print orders may be repetitively fulfilled through an efficient process of simplified order entry 47 and approval 48 followed by batch processing 49 and scripting 50 for the automated and accurate generation of print plates 51. As will be better understood further herein, the order entry step 47 generally comprises the single entry of user specific information followed by the repeated mere selection, from a full range of available products, of desired print products. As will be appreciated by those of ordinary skill in the art, this architecture dramatically reduces errors in order fulfillment by virtually eliminating the typesetting function. As also detailed further herein, the order approval process 48 is greatly streamlined by enabling the company's purchasing agent to rely upon the unchanged status of previously checked user entered information as well as his or her confidence in the automated fulfillment of an approved order. Finally, no typesetting and no proofing is required of the printer as the approved order information is directly and automatically flowed into the pre-press product 51.

Referring now to Figure 3, the template and script program generation function 44 is detailed. As a preliminary step, a printer representative will typically conduct an in-depth interview with the company client to determine the company's full range of business card and stationery needs 52. This interview will also determine the circumstances dictating when the various options are to be made available to each level of personnel. Samples of presently utilized business card and stationery products may also be collected at this time in order to ensure maximum product continuity upon implementation of the system. The printer's electronic

publishing staff then generates a prototypical product record for each product to be made available through the system 53. This record, or template, comprises the complete typography of each product, including all tracking, kerning, text adjustment, graphics placement and like information. As will be better understood further herein, the prototypical records should be generated in a software directly compatible with the pre-press product to be used in fulfillment of the customer's print orders — in the preferred embodiment, a direct-to-plate platemaking system such as the well-known DPX system commercially available from Purup-Eskofot of Denmark. Although those of ordinary skill in the art will recognize many substantial equivalents, especially in light of this exemplary description, Applicant has found that the trademark "QUARK XPRESS" electronic publishing application, commercially available from Quark, Inc. of Denver, Colorado, is one such suitable software.

As each possible product configuration is captured in a prototypical product record, a script program and field list is generated 54 as what will become an automated interface with a database management system 74, detailed further herein. This list essentially defines the fields for the database tables, each field representing a unique element of the various products' specification. For example, and in every case depending upon product layouts, one or more fields may be dedicated for the individual user's name, a field may be dedicated for the user's direct telephone line, a field may be dedicated for the user's e-mail address and so forth. As will be better understood further herein, user peculiar information of this nature is referred to as user-indicative information and the fields that contain such information will be utilized to create one or more predeterminable profiles in the database creation steps, detailed further herein. Likewise, one or more fields may be dedicated for company-indicative information such as, for example, the address of a particular local office or the list of authorized, standard titles for various personnel.

Although those of ordinary skill in the art will recognize that the data from a database created according to these fields could be flowed directly to the electronic publishing application for merger with the prototypical product records, it is preferred that a script program be generated 54 to handle formatting and graphics importation as an intermediate, albeit fully automated, process. The provision of such a script program ensures that the business cards and/or stationery products will invariably be produced according to company specification regardless of font type or size, and the like, utilized in filling the database tables. In the preferred embodiment of the present invention, Applicant has implemented such a script program with the trademark "XDATA" extension to the Quark product, commercially available from Em Software, Inc. of Steubenville, Ohio. Although those of ordinary skill in the art will recognize many substantial equivalents, the "XDATA" product is widely compatible with many standard database and spreadsheet applications and is specifically adapted for compatibility with the implemented trademark "QUARK XPRESS" application.

Once a template has been produced for each product to be made available through the system and the fields necessary for completion thereof have been identified, demonstrative data may be flowed to the electronic publishing package to actually generate a print plate for quality assurance purposes 55. As will be better understood further herein, this is the only instance of proofing required according to the method of the present invention. If the product is correct at this juncture, the product will be correct in all cases save an error in filling the database. As also be better understood further herein, however, the print order system of the present invention is also specifically adapted to root out any such database error. Assuming then client acceptance of the products produced according to the generated templates and scripting program, the field list is exported for database implementation 56, as detailed in Figure 4.

As an initial step, the fields are parsed according to the type of information to be collected and held therein and, as will be better understood further herein, the circumstances

under which that type of information may change over the implementation life of the print order system 57. Each category is then implemented in the database 74 as a separate, cross-linkable table 58. For example, as shown in the exemplary representation of Figure 5, the "orders" table 59 may only contain an order number 60, product identifier 61, quantity 62 and user identifier 63. While the product identifier 61 and quantity information 62 are directly stored in the "orders" table 59, it is noted that the user information is actually only a cross-link to the "users" table 64. In this manner, as will be better understood further herein, an update to a user's information may be effective at the last possible moment prior to actual product printing. Likewise, company-indicative information is cross-linked from the "company" table 65 to ensure that a single update can be made effective on a date certain within all outstanding orders. As also shown in Figure 5, product identifiers 61, stored in the "products" table 66 and authorized titles 67, stored in the "titles" table 68, are flowed into the various other tables as selectable only inputs. In this manner, only those products for which a prototypical record have been developed and only those titles authorized by the company can be selected by a user requestor.

Once the database tables are defined 58, according to the foregoing considerations, HTML interfaces are generated for database manipulation and maintenance 69. The system is then activated on the host server 70. In the preferred embodiment of the present invention, the HTML interfaces are implemented using a server-side scripting language, such as the trademark "ACTIVE SERVER PAGES," commercially available from the Microsoft Corporation of Redmond, Washington. In this manner, communications with the server from a user's browser are made extremely efficient, ultimately resulting in increased customer satisfaction. As is well-known to those of ordinary skill in the art, such an implementation also enables the provision of effective security protocols. In any case, as shown in Figures 6 through 19, the implemented database interfaces 31,32,33,34 of the present invention enable efficient order entry and approval

and streamlined order fulfillment and exemplary features of the preferred embodiment are now detailed.

Referring now to Figure 6, the many of the functions available to the individual user print product requestor are detailed. As shown in the Figure, a security protocol is implemented 71 to identify the individual user and, if the user has not previously utilized the system 72, he or she will be invited to create an individual profile 73. This profile, which will store all user-indicative information necessary to produce any available business card or stationery product, is then stored on the server 36 in the database management system 74. As shown in Figure 7, such a profile 73 may include personal information such as the individual's name 75 and telephone number 76, and may also include, at the company's discretion, such information as a billing code 77 and/or supervisor name 78. It is noted that information such as the user's title 79 and address 80 are selected from drop-down menus 81, 82, thereby ensuring company control of authorized titles and address format, as will be better understood further herein. Finally, upon saving of the profile 73, a "last updated" date 83 is noted for communication to the company purchasing agent. In this manner, the company purchasing agent need only verify user input data upon change of that data.

Referring again to Figure 6, it is noted that the individual user then has the options to place a new order 84, review the status of a pending order 85 or to update his or her profile 86, as necessary. As also shown in the exemplary order screen of Figure 8, the user places a new order by simply entering the desired quantity per product 87 on the order form and then selecting the style 88 and shipping method 89. In this manner, the likelihood for error in the ordering process is virtually eliminated. The submit order button 90 is then simply clicked, reducing the entire business card and stationery product order process to an easy, error-free few seconds. The user may then be automatically logged out of the requestor interface 91.

In the alternative, the user having already placed an order may desire to known the status of that order. In this case, the user is directed to an order status screen 85, such as the exemplary screen represented in Figure 9, where the precise status of the order is made available without necessity for any human resources. As shown in the representation, the user can tell whether the company purchasing agent has approved the order 92 as well as whether the agent has changed any portion, such as quantity 87 or shipping method 89, of the order. Likewise, if there is any delay in the order fulfillment process, the user will also have accurate information as to whether the delay is a printer problem or a delay in the approval process.

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As shown in Figure 10, the local office or service center representative is provided with similar functionality for ordering general stationery or business card products. Although the order placement process 93 and status review functions 94 are virtually identical to those made available to the individual user and the representative may view the local office profile 95, it is noted that the local office level representative does not have the ability to modify the office profile. In this manner, print orders are not disrupted by miscommunication and/or disagreement among remote personnel.

Turning now to Figure 11, the company purchasing agent is provided with a purchaser interface 33 through which he or she is able to maintain the local office profiles and/or or the list of authorized personnel titles 96. The purchasing agent is also provided with functionality enabling the expedited modification, deletion and/or approval or individual and service center orders 97 and can at any time view a report indicating the status of all orders in the system 98, from entry through shipment and billing.

As shown n Figure 12, the company purchasing agent is the preferred level of control over the authorized titles list and the content of the service center profiles. The purchasing agent can add, edit or remove titles 99 and can create 100, modify 101 or remove 102 center profiles. Referring back to Figure 5, however, it is noted that the database 74 is specifically set up to

prevent such changes from having an adverse affect on pending orders. For example, it is noted that when a user selects a title 67 from the list of authorized titles, represented in the "titles" table 68, the actual title 67 is imported to the "users" table 64. In this manner, a single keystroke is prevented from upsetting the entire order process. On the other hand, some of the company data, but not necessarily all of the company data, is incorporated into the "users" table 64 by reference only. For example, the service center address 103 may find its way into an order through a reference only in the "users" table 64 indicating the location of the user. In this manner, a center relocation will be reflected upon every affected order not actually printed. Finally, in the event of a center closure during the pending of an order, the order will be rightly cancelled and the user individual user will preferably be required to select a new location upon next logon. As shown, in Figure 13, the service center profile 104 includes much the same types of information as does an individual's profile, including address lines 105, billing codes 106 and/or logo designs 107.

Turning to Figure 14, the order processing function 97 as made available to the purchasing agent is detailed. As shown, the streamlined process entails reviewing the orders 108 and then simply clicking a check box 109, shown in Figure 15, to approve the orders 110. As previously mentioned, however, the purchasing agent does have information available indicating when the user last changed his or her profile 83 as well as cost information 111. This information may be used to invoke a decision to view the user's profile 112 for error prevention and/or to modify 113 or remove 114 an order or portion thereof. Once the purchasing agent has effect all necessary changes, however, and selected those orders for approval, a simple click of the "approve order" button 115 sets the actual printing process into motion. In the alternative, the preferred embodiment also comprises a function for the individual approval of a "rush" order without necessity for setting the entire process in motion 116.

Upon approval of one or more orders, the processor is provided with the ability to process the orders 117, as detailed in Figure 16. As also detailed in Figure 16, the processor also always has the ability to maintain client data 118, such a price lists, and to maintain system functions 119, such as the field lists. As shown in Figure 17, order processing generally comprises the functions of batch processing 120, shipping 121 and billing 122. The processor is, of course, also given the ability to view the status of as of yet not approved orders 123, which is extremely useful for order raw materials according to statistical analysis indicating the number of orders that will materialize in the near future.

Batch processing 120, detailed in Figures 18 and 19, allows the processor to sort the orders into batches, each of which may be assigned a unique identifier for "work order" purposes 123, and to assign the sorted orders into the appropriate batches 124, the assignment being recorded in a "batch element" table 125 as shown in Figure 5. The assignment to batches will generally be based upon product style, paper stock requirements and ink color requirements, but also may consider such factors as shipping address. Although this process is presently a manual function, it is anticipated that the entire batching process could be implemented according to a rule-based system. This system would also ensure maximized profit without sacrifice to customer satisfaction by capping the length of time an order may be approved prior to printing while generally attempting to avoid unnecessary print runs. Finally, it is noted that the processor preferably has access to the user profiles 126 as well as the orders themselves 127 during a manual batching, 128 or an intervention to an automated batching, in order that any necessary correction can be made at any time prior to actual printing.

Finally, as shown in Figure 20, all information necessary for completing an order is flowed into a "batch" table 129 according to the order numbers identified in the "batch element" table 125 at a time just prior to order fulfillment. The data in the "batch" table 129 is then formatted for file transfer 130 and downloaded 131 for importing to the script program 132. In

this manner, each predeterminable profile is automatically incorporated into the pre-press product with no typesetting or other human intervention. The pre-press product, which may be a direct-to-plate command set, high-speed copier command set or the like, is then taken to press.

In the system of the present invention, the time for order fulfillment is reduced from several days per plate to three to four minutes. What is more, the errors traditionally associated with business card and stationery product orders are essentially eliminated. It is to be expected, therefore, that the invention of the present invention will find widespread application in the fulfillment of business card and stationery product orders for virtually every institutional and conglomerate user.

While the foregoing description is exemplary of the preferred embodiment of the present invention, those of ordinary skill in the relevant arts will recognize the many variations, alterations, modifications, substitutions and the like as are readily possible, especially in light of this description, the accompanying drawings and claims drawn thereto. For example, it is anticipated that the entire initial database creation process could be automated through the provision of a software application specifically designed for this purpose. Likewise, with the implementation of an additional function involving an implementation of the trademark "ADOBE PDF" standard, the user requestor and/or purchasing agent could be given the opportunity to preview the finished product at the time of order entry or approval or, with an implementation involving a Macromedia trademark "FLASH" standard, user instructions could be verbalized and/or animated. In any case, because the scope of the present invention is much broader than any particular embodiment, the foregoing detailed description should not be construed as a limitation of the scope of the present invention, which is limited only by the claims appended hereto.

CLAIMS:

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What is claimed is:

1. An automated print order system for institutional business cards and stationery products, said automated print order system comprising:

a requestor interface for entry of a distributed user's print order, said requestor interface being adapted to enable the user to select a company tailored product according to a predeterminable profile; and

a processor interface for fulfillment of the user's print order, said processor interface being adapted to directly generate a pre-press product automatically incorporating said predeterminable profile into said tailored product.

- 2. The automated print order system as recited in claim 1, wherein said pre-press product comprises a direct-to-plate command set.
- 3. The automated print order system as recited in claim 1, wherein said pre-press product comprises a copier command set.
- 4. The automated print order system as recited in claim 1, wherein said predeterminable profile comprises user-indicative information.
- 5. The automated print order system as recited in claim 4, wherein said requestor interface is further adapted to enable the user to select said company tailored product according to a plurality of predeterminable profiles.

- 6. The automated print order system as recited in claim 5, wherein one said predeterminable profile comprises company-indicative information.
- 7. The automated print order system as recited in claim 1, said automated print order system further comprising a purchaser interface for validating the user's print order, said purchaser interface being adapted to selectively authorize generation of said pre-press product.

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- 8. The automated print order system as recited in claim 7, wherein said purchaser interface is adapted to modify said predeterminable profile.
- 9. The automated print order system as recited in claim 7, wherein said purchaser interface is adapted to modify the user's print order.
- 10. The automated print order system as recited in claim 7, wherein said purchaser interface is adapted to delete the user's print order.
- 11. The automated print order system as recited in claim 7, said automated print order system further comprising a server site for hosting said requestor interface, said processor interface and said purchaser interface.
- 12. The automated print order system as recited in claim 11, wherein said server site is resident upon the World Wide Web.
- 13. The automated print order system as recited in claim 12, wherein said requestor interface and said purchaser interface are accessible from any operable node on the World Wide Web.

- 14. The automated print order system as recited in claim 13, wherein said requestor interface further comprises a server-side scripting implementation for increased user-to-server communication efficiency.
- The automated print order system as recited in claim 14, wherein said server-side scripting implementation comprises a logon security protocol.
 - 16. The automated print order system as recited in claim 7, wherein said processor interface further comprises a batch function, said batch function being adapted to control the generation of said pre-press product.

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- 17. The automated print order system as recited in claim 16, wherein said automated print order system is adapted to store the user's order in an order data table, said order data table comprising elements adapted to reference said predeterminable profile.
- 18. The automated print order system as recited in claim 17, wherein said batch function is further adapted to import information from said predeterminable profile into a batch table according to said reference elements of said order data table, said batch table thereafter comprising a complete specification for said tailored product.
- 19. The automated print order system as recited in claim 18, wherein said batch function is further adapted to format said specification for said tailored product into a pre-press product compatible specification.

20. The automated print order system as recited in claim 19, wherein said company tailored product comprises a business media selected from the group consisting of:

letterhead;

business cards;

envelopes;

writing pads;

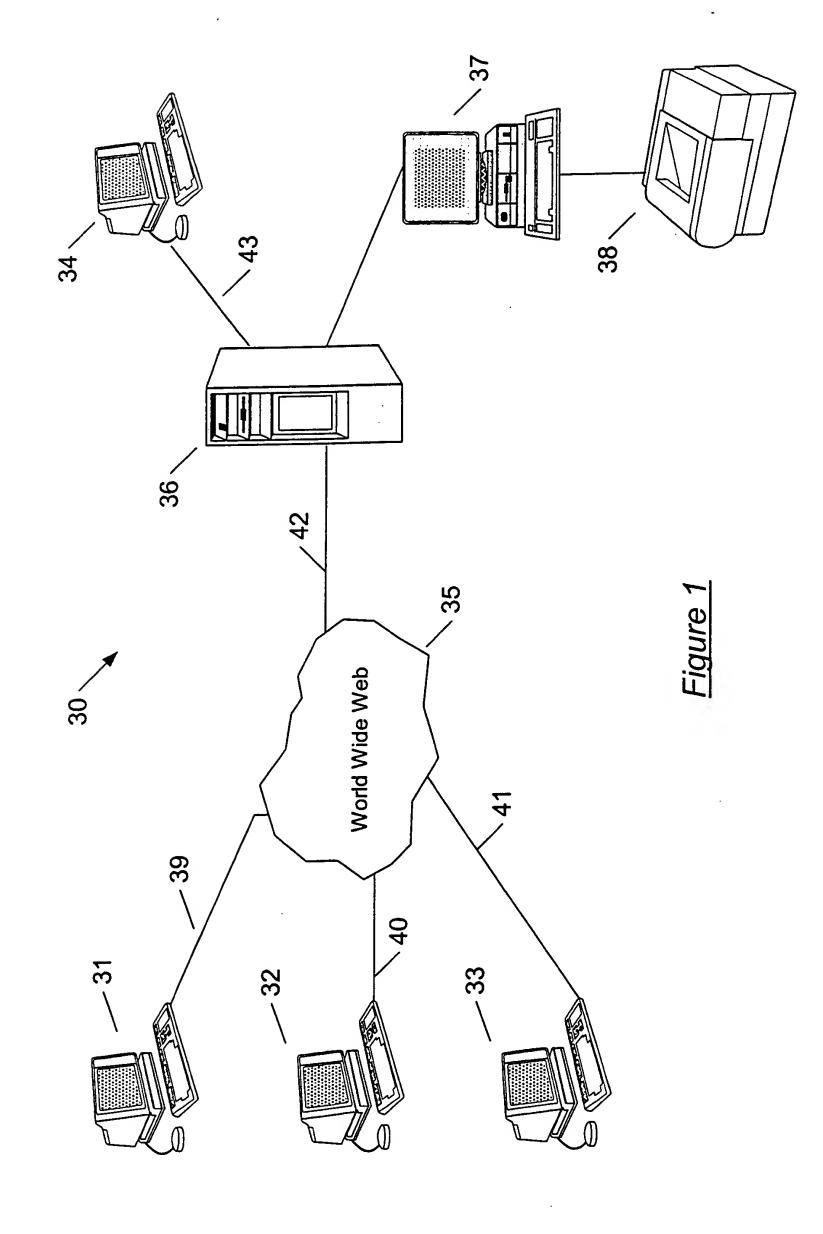
address cards; and

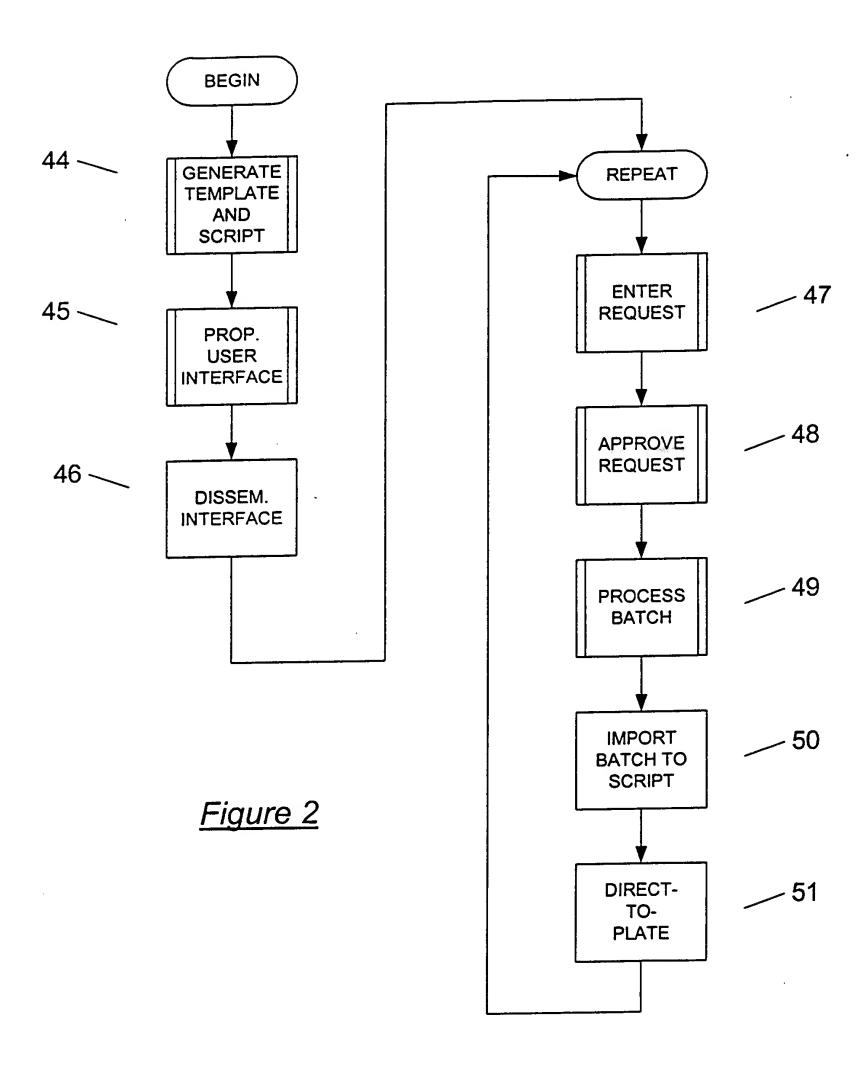
mailing labels.

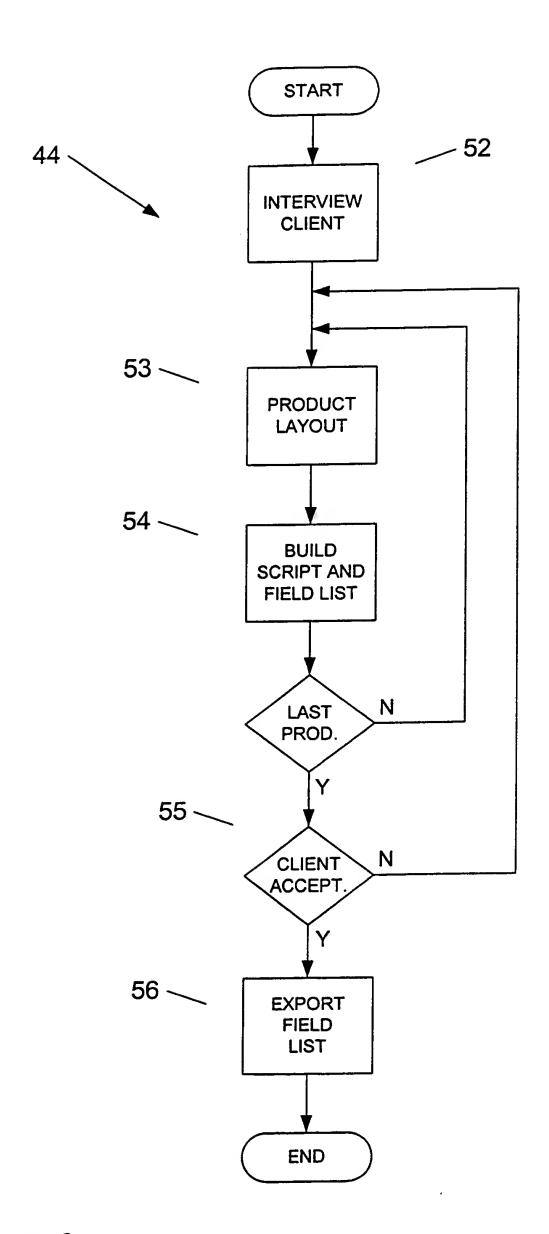
ABSTRACT OF THE DISCLOSURE:

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An automated print order system for institutional business cards and stationery products generally comprises a requestor interface for entry of a distributed user's print order and a processor interface for fulfillment of the user's print order. The requestor interface is adapted to enable the user to select a company tailored product according to a predeterminable profile and the processor interface is adapted to directly generate a pre-press product automatically incorporating the predeterminable profile into the tailored product. The pre-press product of the preferred embodiment of the present invention comprises a direct-to-plate command set or a printing plate generated therefrom.







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Figure 3

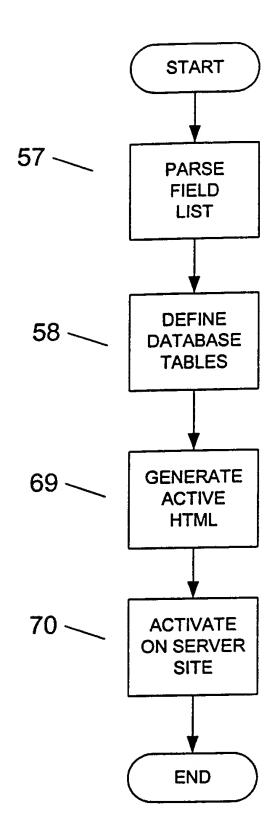
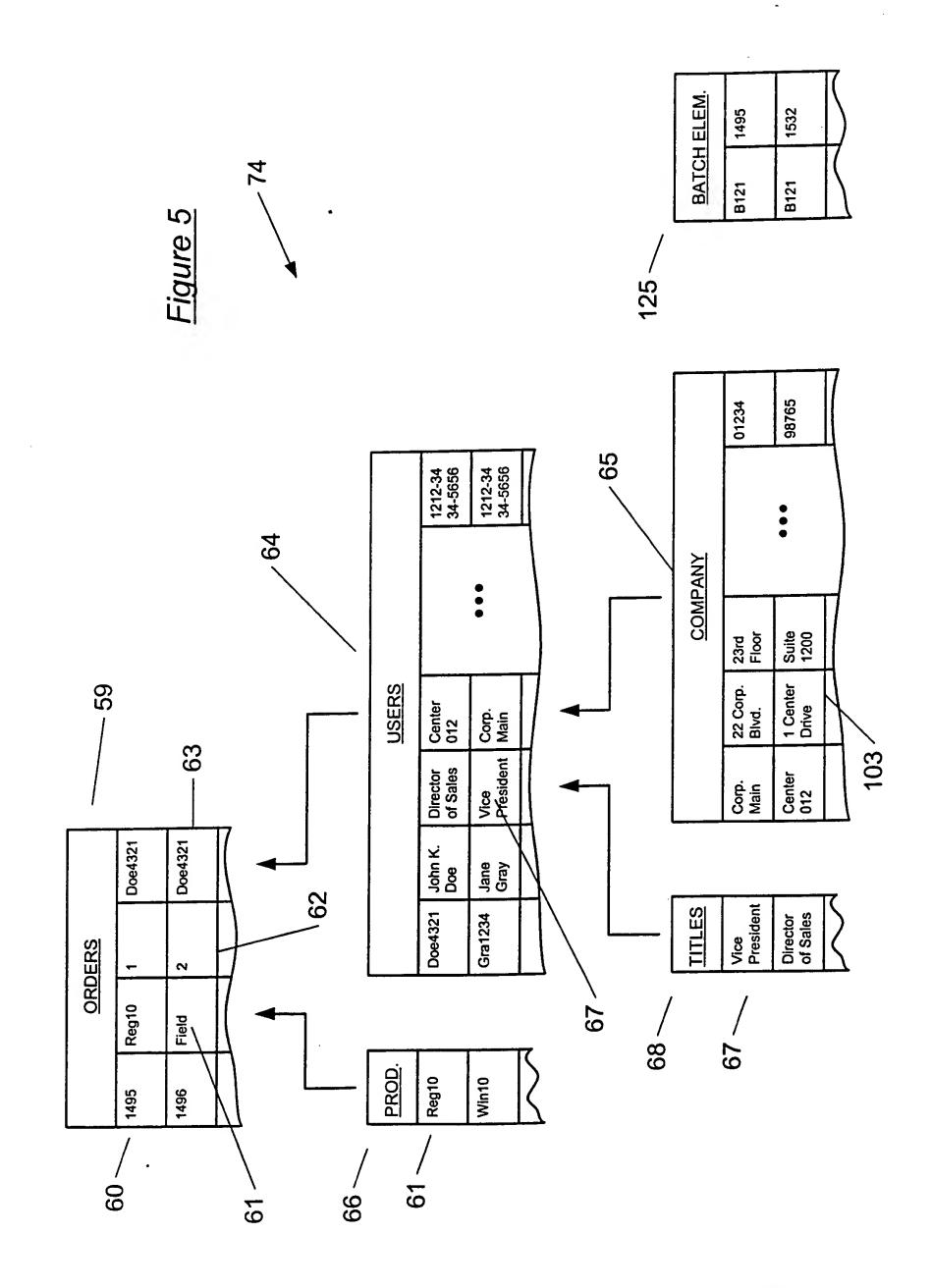
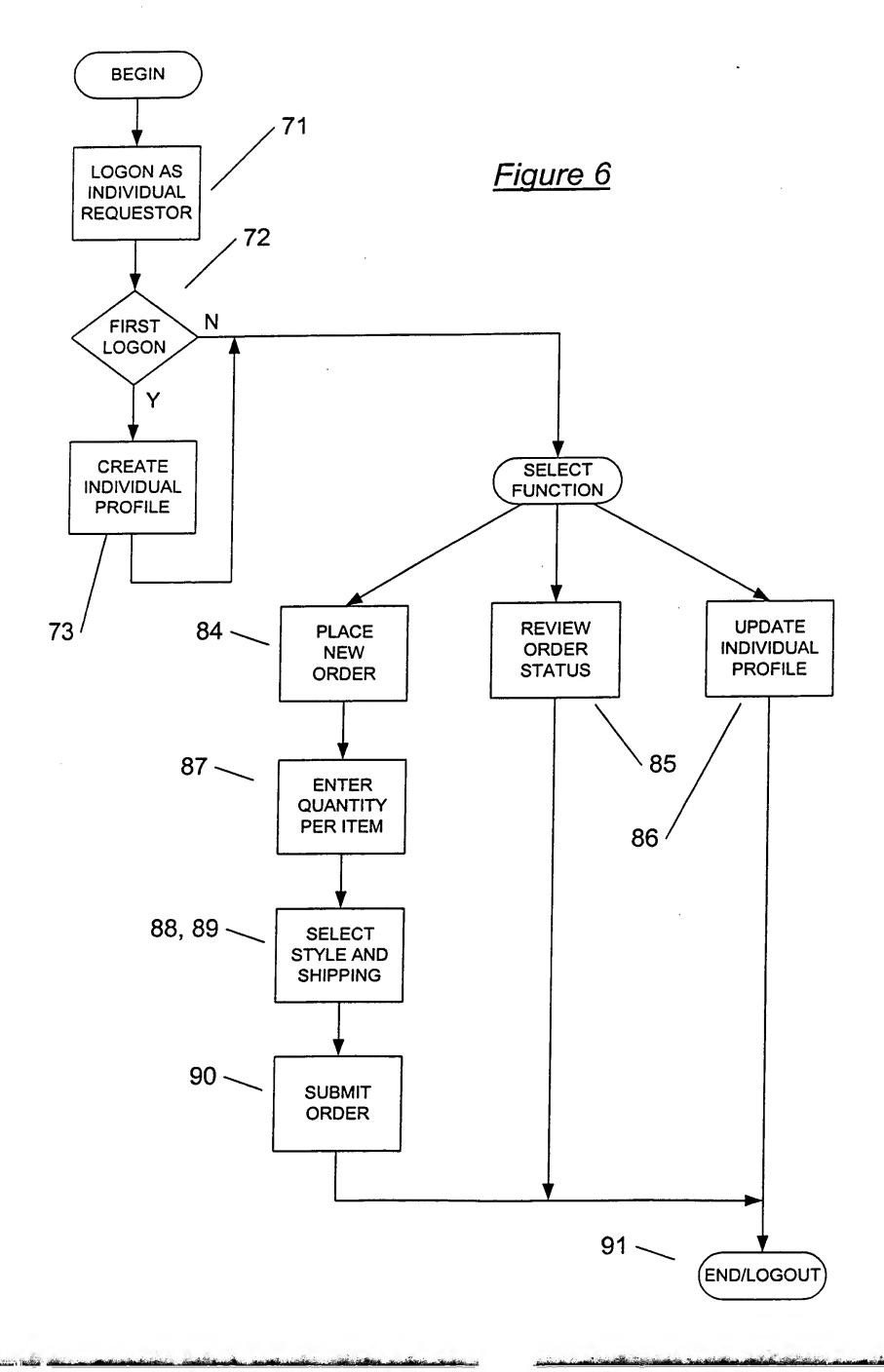


Figure 4



B ...



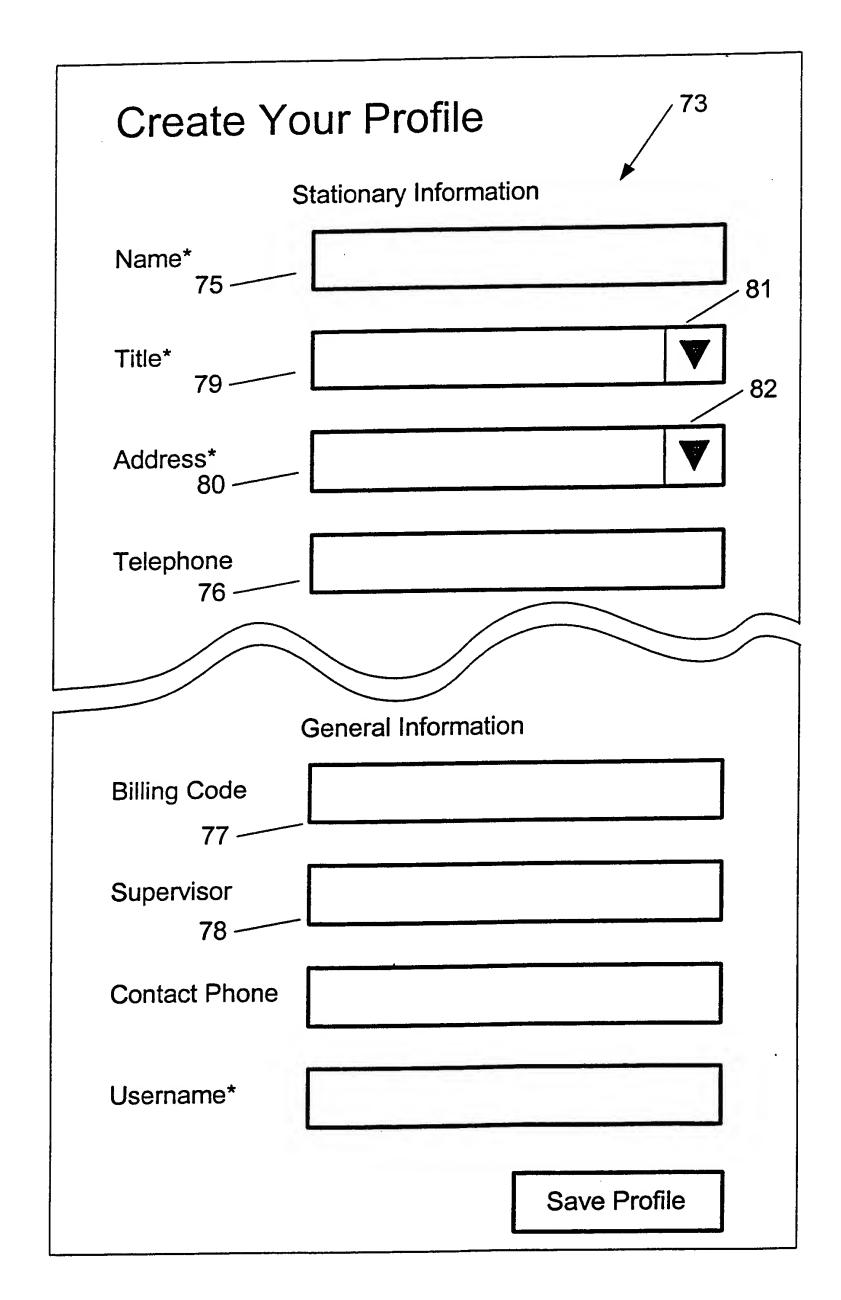


Figure 7

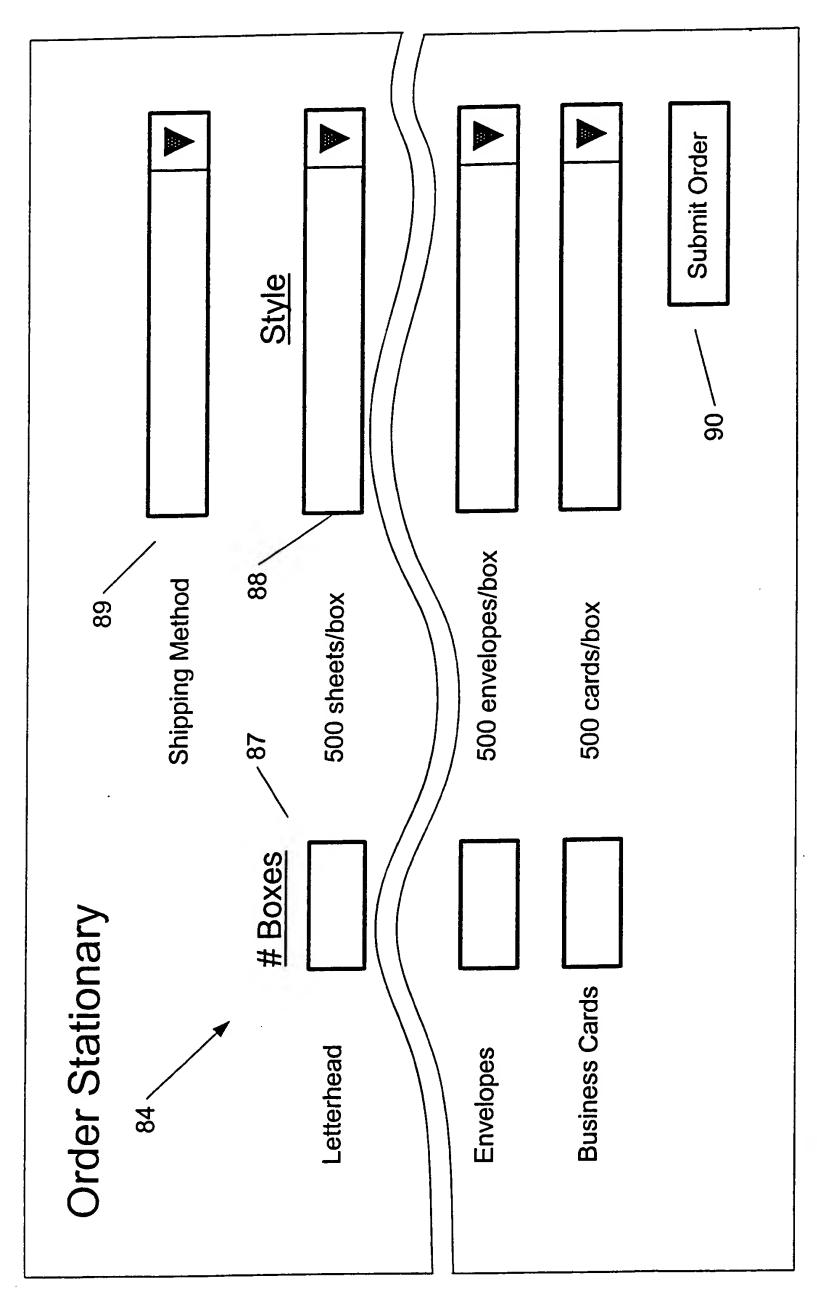
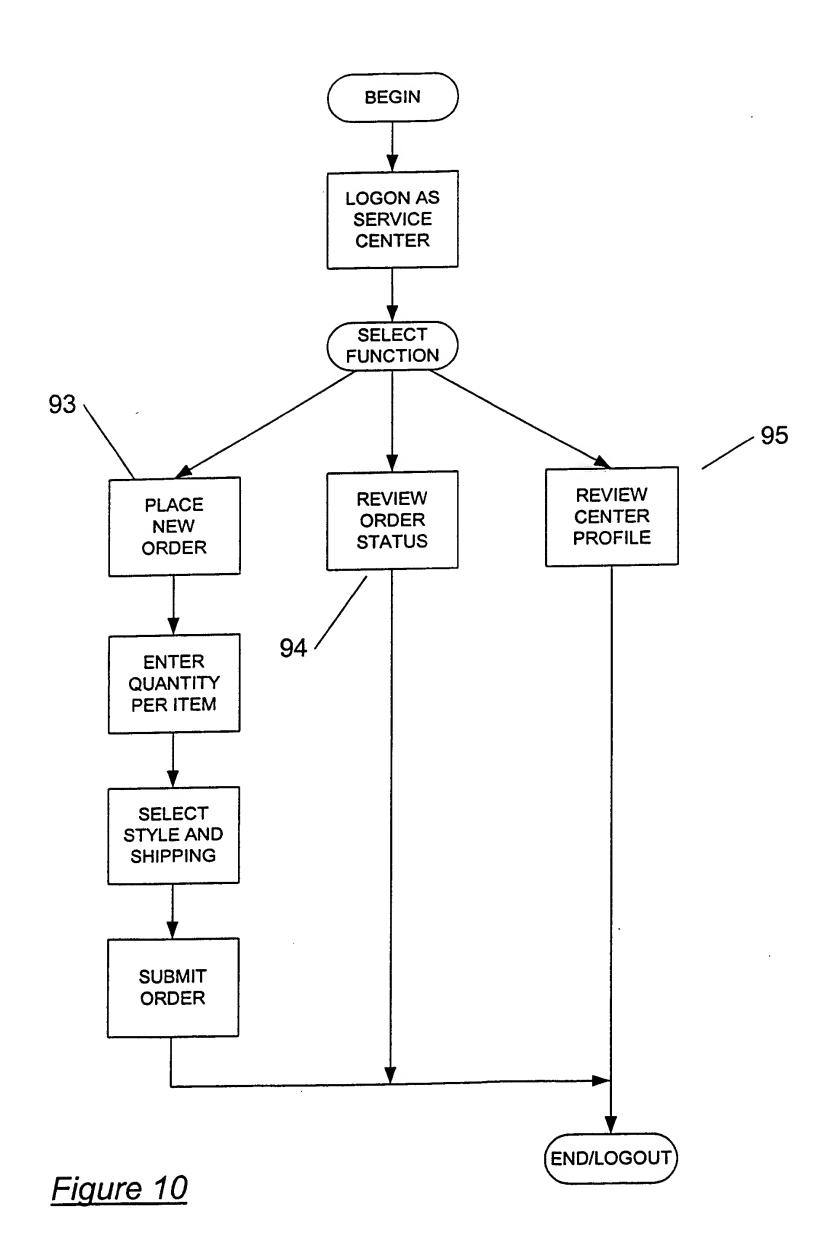


Figure 8

						
89						•
tatus Doe4321	Ship	Ground		Over Night	Ground	
	Ordered	01/01/2000		01/01/2000	12/15/1999	
	Qty	က		-	τ-	
	Туре	Service Center		Regular #10	Corporate	
	Product	Letterhead		Envelopes	Letterhead	·
	Status	Awaiting Purchaser Approval		Awaiting Purchaser Approval	Awaiting Shipping	
Order Status Username: Doe4321	Order#	1498		1495	1473	
Ö						

gramma and the second of the second and the second

Figure 9



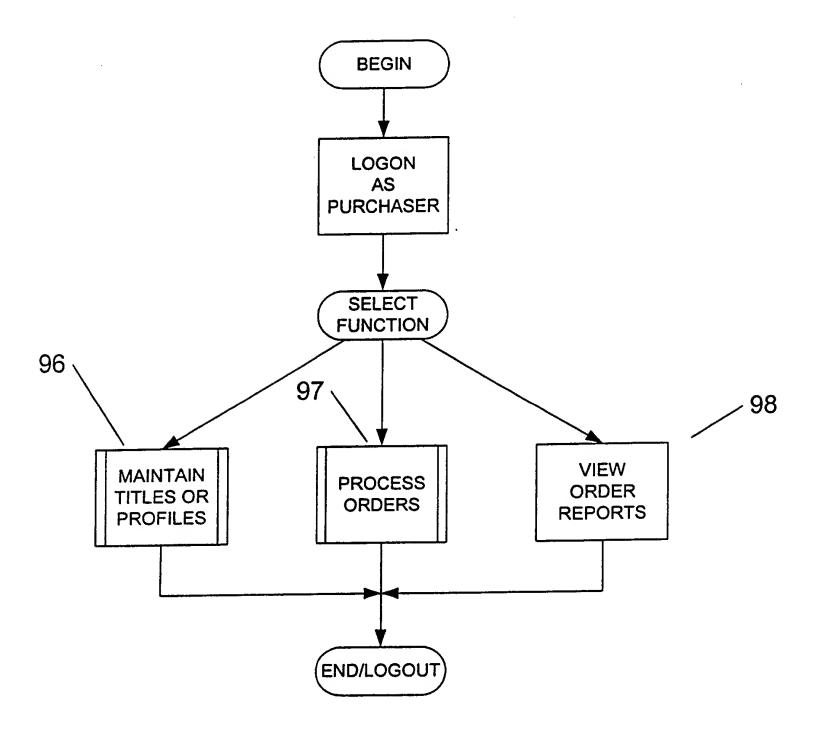


Figure 11

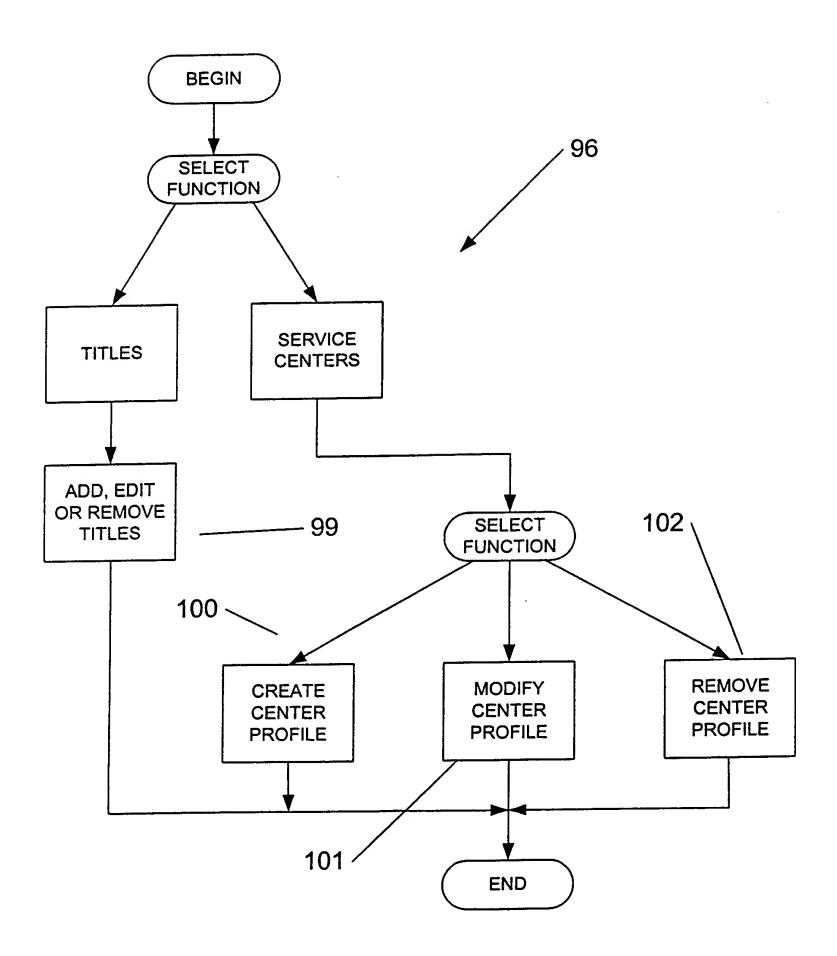
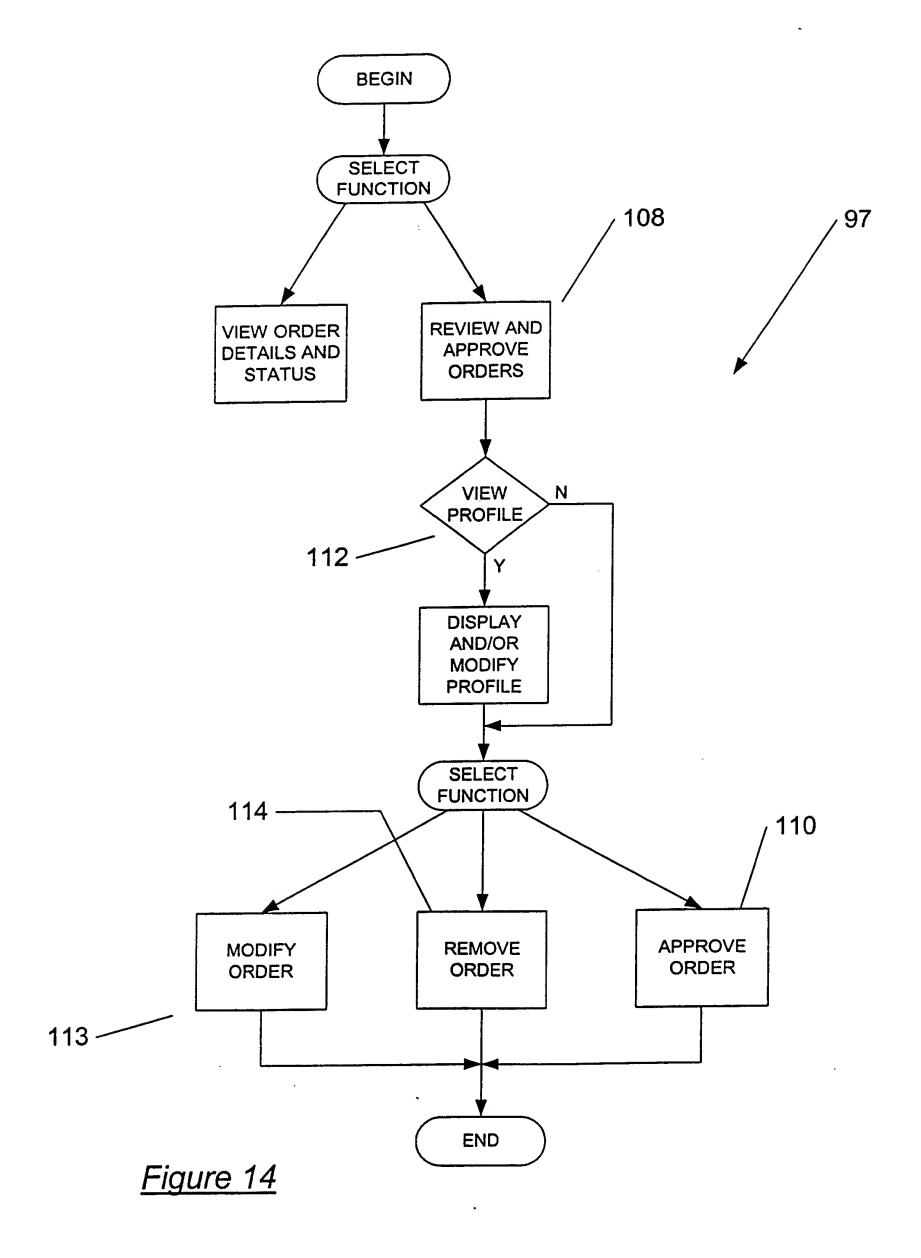


Figure 12

Create Ser	vice Center Profile	104
Sta	tionary Information	
Center Name*		
Center Number*		·
Address Line 1*		
Address Line 2*		
Ge	eneral Information	
Billing Code*		
106		
Contact Name		
Contact Phone		
Stationary Logo*		
107		
	Save Profile	

Figure 13



igure 15

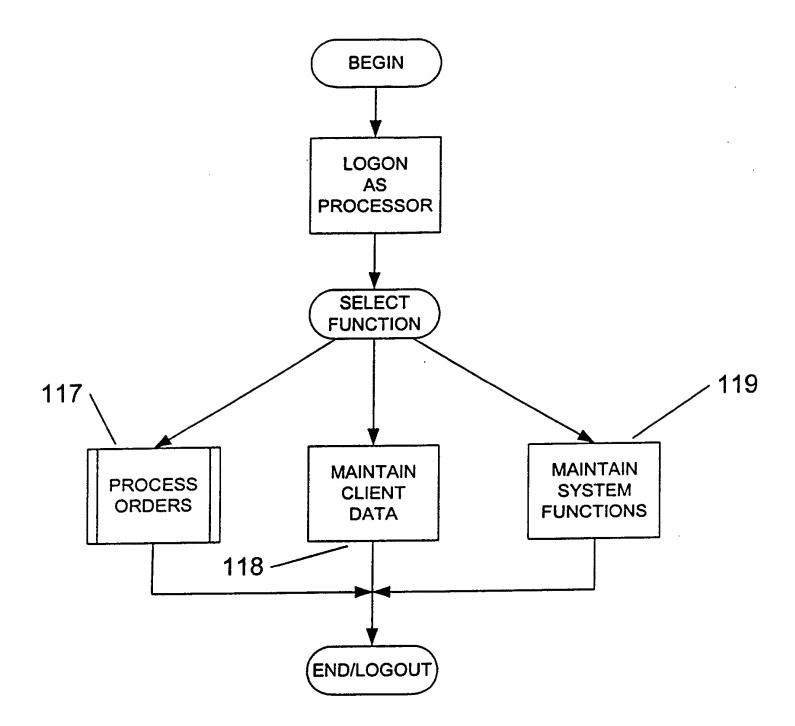
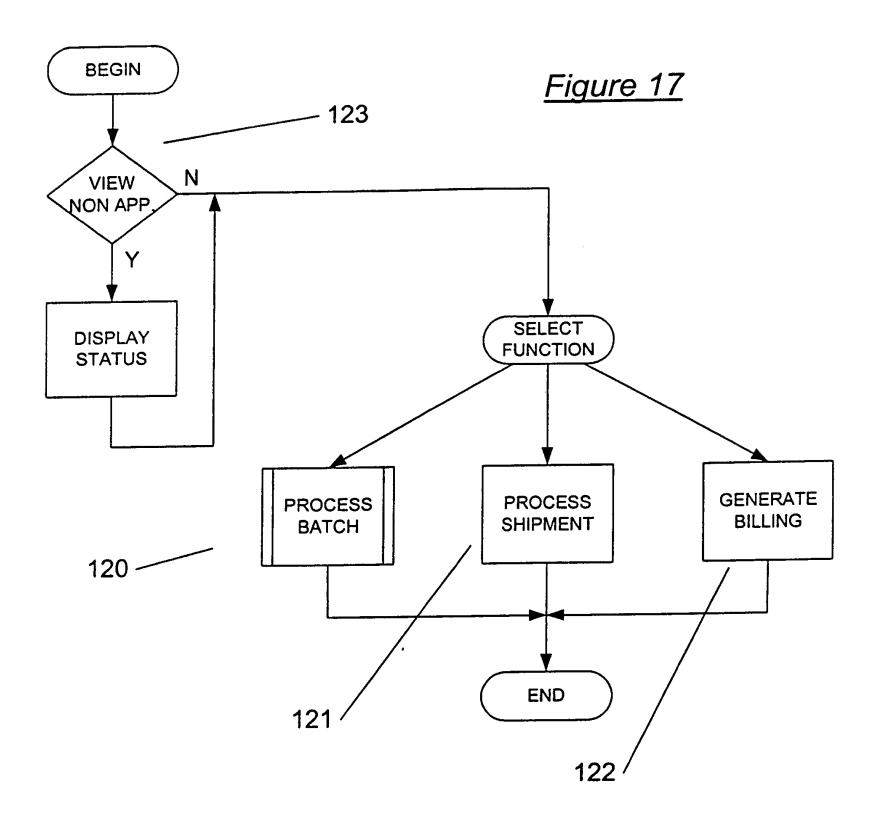
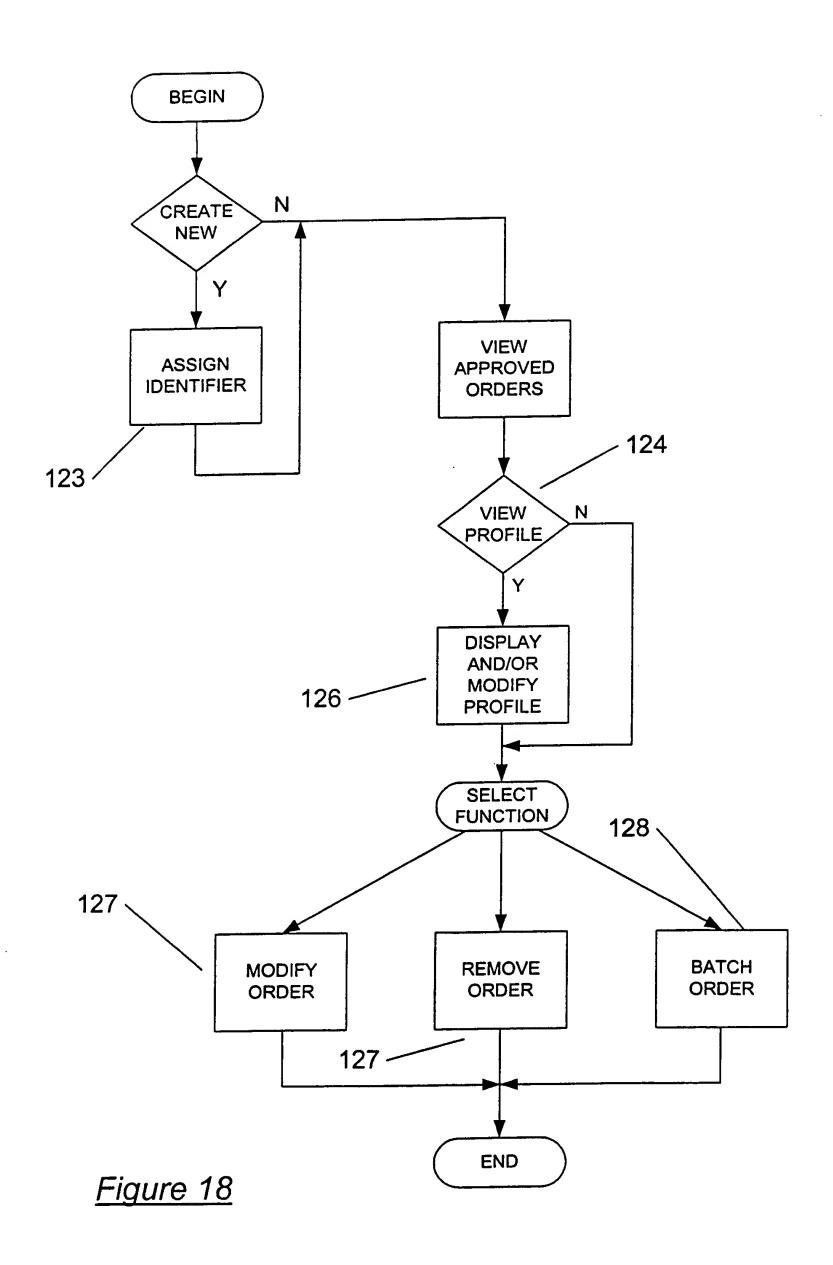
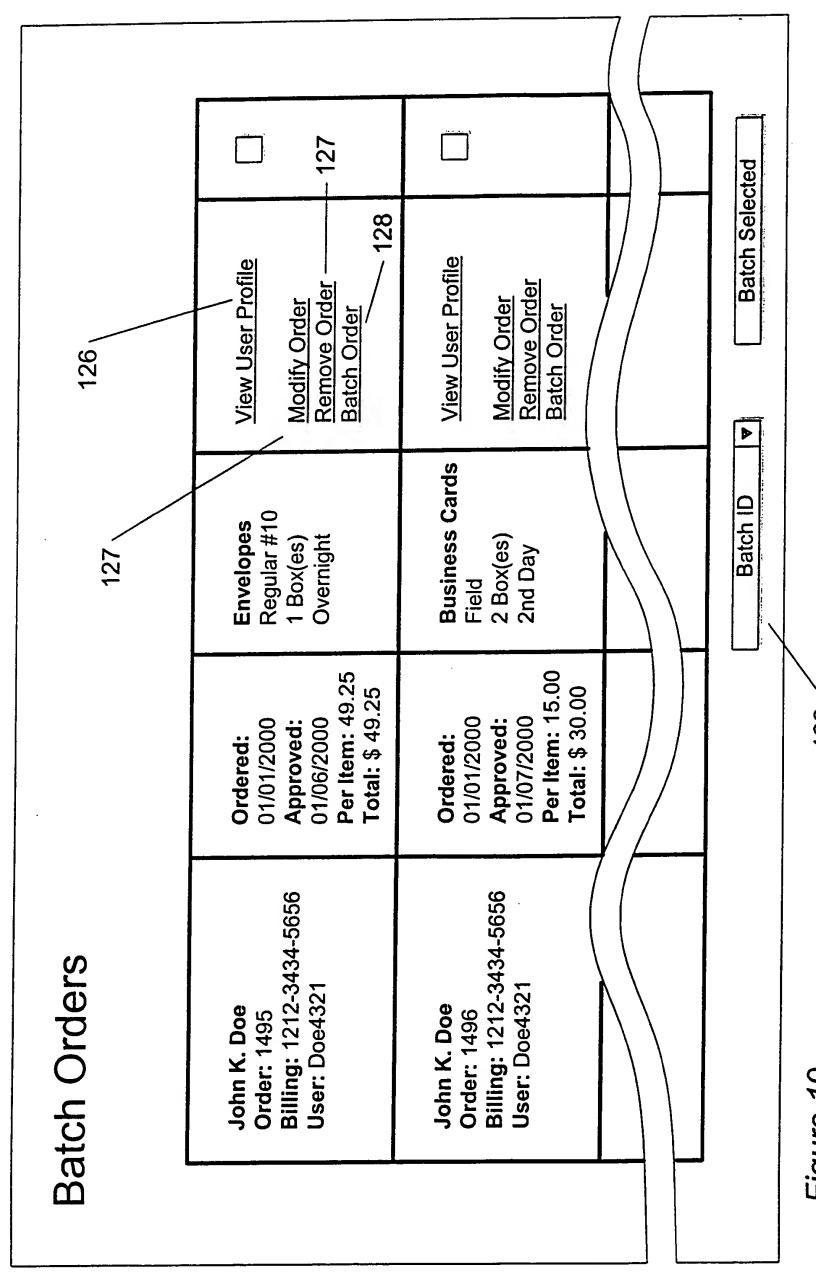


Figure 16







igure 19

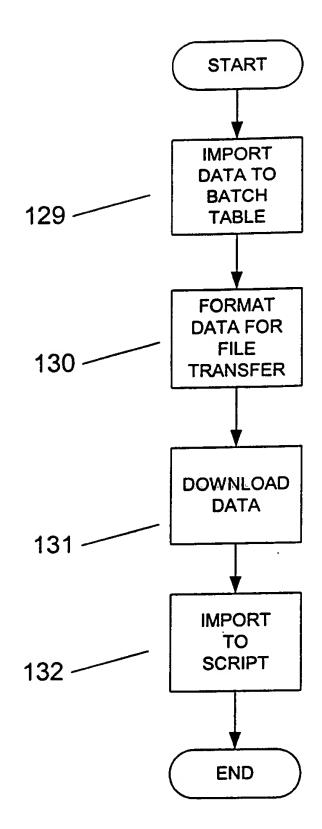


Figure 20





Create Service Center Profile

The information in your profile will be printed on your stationery items. Please ensure all your information is correct and up to date before ordering. The information printed on each specific type of stationery item has been predetermined by KCI.

Fields with an * are required.

Stationery Information	
Exact name to appear on stationery*:	
	Example: Phoenix Service Center
Address 1*:	
	Example: 101 Avenue H
Address 2:	
T	Example: Building 2, Suite 500
City*:	
State*:	SELECT STATE
Zip*:	
Direct Phone*:	
	Enter all phone numbers: (xxx) xxx-xxxx
Service Center Phone:	
Customer Service Phone:	
Voicemail Phone:	
•	
Fax:	
Pager:	
Mobile:	
E-mail:	
Shipping Information	Leave shipping information blank if same as above
Address 1:	
Address 2:	·
City:	
State:	SELECT STATE
Zip:	
General Information	
Oracle Billing Code*:	
Supervisor*:	The state of the s
Username*:	

Example: 12345

The username should be the service center number.

Stationery Logo:





International Inc.*

(KCI Manufacturing with ISO 9000 (Logo Not Available)

review Profil





Welcome to KCI's Online Stationery Ordering System

KCI and Lopez Printing have established a partnership to make ordering your office stationery fast and easy!

The following stationery items can be ordered with just clicks of your mouse:

business cards letterhead envelopes notepads name badges name plates

Have you used this system before? YES NO



Craig Arnold KCI USA Region Vice President

100 Hollister Road Telerborro, NJ 07608

Phone: (210) 727-1200 Fax: (210) 727-0211 888-ASK-4KCI (275-4524) 800-000-0000

Voice Mail: Ext. 0000 Cell/Pager: 000-000-000 E-mail: craigarnold@kciusa.net

www.kci1.com





Lope	ez Printing Billing Statement: KCI Generated on 10/8/1999	
Sylvia A. Cruz Oracle: 0002-99-00039-6030-0000 Order #936 User: CRUZ6317	8/26/99 Desk Nameplates New I Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$5 Total: \$10
Margaret A. Wingfield, CPA Oracle: 0001-92-00019-6455-0000 Order #956 User: WINGFIELD6780	9/3/99 Business Cards Corporate 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$15
Allison E. Adema, RN, BSN, PHN Oracle: 0002-00-05271-6455-0000 Order #959 User: ADEMA2610	9/7/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Thomas E. Philbeck, Jr. Oracle: 2-94-00007-6030-0 Order #960 User: HERNANDEZ6645	9/8/99 Business Cards Corporate 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$15
Tim K. Jarvis Oracle: 0002-04-90110-6455-0000 Order #964 User: JARVIS2191	9/8/99 Notepads Executive 1 Boxes	Per Box: \$55 Sub-Total: \$55 Shipping: \$5 Total: \$60
Martha A. Cram Oracle: 0002-04-90110-6455-0000 Order #967 User: CRAM2882	9/8/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Martha A. Cram Oracle: 0002-04-90110-6455-0000 Order #968 User: CRAM2882	9/8/99 Notepads Executive 1 Boxes	Per Box: \$55 Sub-Total: \$55 Shipping: \$5 Total: \$60
Martha A. Cram Oracle: 0002-04-90110-6455-0000 Order #969 User: CRAM2882	9/8/99. Name Badge Standard 1 Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$5 Total: \$11
Martha A. Cram Oracle: 0002-04-90110-6455-0000 Order #970 User: CRAM2882	9/8/99 Name Badge clip on Standard I Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
David A. Walker Dracle: 0002-04-90110-6455-0000 Drder #974 Jser: WALKER2402	9/8/99 Notepads Executive I Boxes	Per Box: \$55 Sub-Total: \$55 Shipping: \$5 Total: \$60
Oracle: 0002-04-90110-6455-0000 Order #975	9/8/99 Name Badge Standard I Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$5 Total: \$11

David A. Walker Oracle: 0002-04-90110-6455-0000 Order #976 User: WALKER2402	9/8/99 Name Badge clip on Standard I Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Rosa Rivas Oracle: 0011-00-00089-6455-5834 Order #977 User: RIVAS5511	9/8/99 Envelopes Windowed #10 3 Boxes	Per Box: \$49.25 Sub-Total: \$147.75 Shipping: \$0 Total: \$147.75
Alicia Drago, RN, CWCN Oracle: 0002-00-90111-6455-0000 Order #978 User: DRAGO2647	9/9/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Alicia Drago, RN, CWCN Oracle: 0002-00-90111-6455-0000 Order #979 User: DRAGO2647	9/9/99 Name Badge Standard I Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$5 Total: \$11
Alicia Drago, RN, CWCN Oracle: 0002-00-90111-6455-0000 Order #980 User: DRAGO2647	9/9/99 Name Badge clip on Standard I Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Noel Taylor Oracle: 0002-00-90108-6455-0000 Order #981 User: TAYLOR3130	9/9/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Craig S. Arnold Oracle: 0002-00-90108-6455-0000 Order #982 User: ARNOLD2933	9/9/99 Letterhead Executive - I address and name I Boxes	Per Box: \$52.00 Sub-Total: \$52 Shipping: \$5 Total: \$57
Oracle: 0002-00-90108-6455-0000	9/9/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Oracle: 0002-00-90108-6455-0000 Order #984	9/9/99 Name Badge clip on Standard I Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Oracle: 0002-00-32212-6455-0000 Order #985	9/9/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Oracle: 0002-00-38256-6455-0000 I Order #986 I	9/9/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Oracle: 0002-00-21255-6455-0000 F Order #987 F	9/9/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Oracle: 0002-00-32212-6455-0000 E Order #988 F	Business Cards Field Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Oracle: 0002-00-20317-6455-0000 B Order #990 F	0/9/99 Business Cards Field Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20

346.75 65.00 Ship

Allen Royce Pollard Oracle: 0002-00-46159-6455-0000 Order #991 User: POLLARD0000	9/9/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
James N. Cavanagh Oracle: 0002-00-30210-6455-0000 Order #992 User: CAVANAGH2984	9/9/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
James N. Cavanagh Oracle: 0002-00-30210-6455-0000 Order #993 User: CAVANAGH2984	9/9/99 Name Badge clip on Standard I Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Mike Feliciano Oracle: 0002-00-20317-6455-0000 Order #994 User: FELICIANO3144	9/9/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Marion Meskill, RN Oracle: 0002-00-90111-6455-0000 Order #1035 User: MESKILL2945	9/13/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Marion Meskill, RN Oracle: 0002-00-90111-6455-0000 Order #1036 User: MESKILL2945	9/13/99 Name Badge Standard 1 Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$5 Total: \$11
Marion Meskill, RN Oracle: 0002-00-90111-6455-0000 Order #1037 User: MESKILL2945	9/13/99 Name Badge clip on Standard I Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Judy LyBrand RN, BSN Oracle: 0002-00-90111-6455-0000 Order #1038 User: LYBRAND2123	9/13/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Judy LyBrand RN, BSN Oracle: 0002-00-90111-6455-0000 Order #1039 User: LYBRAND2123	9/13/99 Name Badge Standard 1 Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$5 Total: \$11
John Robson Oracle: 0002-00-90111-6455-0000 Order #1041 User: ROBSON2108	9/13/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
George Doscher Oracle: 02-00-38256-6455-0000 Order #1042 User: DOSCHER2798	9/13/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
John J. Svehla Oracle: 0002-00-90111-6455-0000 Order #1043 User: SVEHLA2913	9/13/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Ann Coleman Oracle: 0002-00-90108-6455-0000 Order #1044 User: COLEMAN3152	9/13/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Richard W. Payne Oracle: 0002-00-90108-6455-0000 Order #1045 User: PAYNE2735	9/13/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20

168.00 10.00 Ship

		,
James A. Adams Oracle: 0002-94-00004-6855-5668 Order #1046 User: ADAMS6515	9/13/99 Business Cards Corporate 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$15
Bob Mulholland Oracle: 0002-00-90108-6455-0000 Order #1048 User: MULHOLLAND2302	9/13/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Linda C. Miller Oracle: 1-90-36-6030-0 Order #1049 User: MILLER6972	9/13/99 Business Cards Corporate 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Mark Mautino Oracle: 0002-00-05271-6455-0000 Order #1050 User: MAUTINO2115	9/13/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Peter Loope Oracle: 2-00-90106-6455-0 Order #1053 User: LOOPE2864	9/14/99 Letterhead Regular - Field I Boxes	Per Box: \$41.00 Sub-Total: \$41 Shipping: \$5 Total: \$46
Peter Loope Oracle: 2-00-90106-6455-0 Order #1054 User: LOOPE2864	9/14/99 Envelopes Regular #10 I Boxes	Per Box: \$46.25 Sub-Total: \$46.25 Shipping: \$5 Total: \$51.25
Peter Loope Oracle: 2-00-90106-6455-0 Order #1055 User: LOOPE2864	9/14/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Peter Loope Oracle: 2-00-90106-6455-0 Order #1057 User: LOOPE2864	9/14/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Michael Donohoe, RN Oracle: 0002-00-48141-6455-0000 Order #1058 User: DONOHOE2098	9/14/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Karen Ray, RN, BSN Oracle: 0002-00-48141-6455-0000 Order #1059 User: RAY0000	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Barbara Taylor, RN Oracle: 0002-00-46127-6455-0000 Order #1060 User: TAYLOR2392	9/14/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Kathleen J. Phelan, RN Oracle: 0002-00-32202-6455-0000 Order #1061 User: PHELAN2472	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Dennis Peloso Oracle: 02-00-30210-6455-0 Order #1062 User: PELOSO2976	9/14/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Oracle: 0002-00-46215-6455-0000 Order #1063	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20

259.25 65.00 xship

Michael Donohoe, RN Oracle: 0002-00-48141-6455-0000 Order #1064 User: DONOHOE2098	9/14/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Cameron Sawtelle Oracle: 0002-00-46128-6455-0000 Order #1065 User: SAWTELLE0000	9/14/99 Name Badge clip on Standard I Boxes	Per Box: \$7.00° Sub-Total: \$7 Shipping: \$5 Total: \$12
Stephen Wright Oracle: 0002-00-32212-6455-0000 Order #1066 User: WRIGHT3120	9/14/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Richard J. Shaneberger Oracle: 0002-00-32212-6455-0000 Order #1067 User: SHANEBERGER2793	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$45 Shipping: \$5 Total: \$20
Richard J. Shaneberger Oracle: 0002-00-32212-6455-0000 Order #1068 User: SHANEBERGER2793	9/14/99 Business Cards Field T Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Erik Romar Oracle: 0002-00-19307-6455-0000 Order #1069 User: ROMAR2466	9/14/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Sandy L. Zimmer, RN, BSN Oracle: 0002-00-38256-6455-0000 Order #1070 User: ZIMMER2535	9/14/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Lawrence M. Perkins Oracle: 0002-00-29160-6455-0000 Order #1071 User: PERKINS2644	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
William J. Tepe, CEBS Oracle: 0002-00-07208-6455-0000 Order #1072 User: TEPE2316	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Mark C. Robinson Oracle: 0002-00-07208-6455-0000 Order #1074 User: ROBINSON2959	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Sandy L. Zimmer, RN, BSN Oracle: 0002-00-38256-6455-0000 Order #1075 User: ZIMMER2535	9/14/99 Name Badge clip on Standard I Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Michael Kelly Oracle: 02-00-30316-6455-0 Order #1076 User: KELLY2198	9/14/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Michael Kelly Oracle: 02-00-30316-6455-0 Order #1077 User: KELLY2198	9/14/99 Name Badge clip on Standard I Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Rebecca Ajay, RN Oracle: 0002-00-38256-6455-0000 Order #1078 User: AJAY3102	9/14/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20

R. J. Kofmehl Oracle: 02-00-38256-6455-0 Order #1079 User: KOFMEHL2698	9/14/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
R. J. Kofmehl	9/14/99	Per Box: \$7.00
Oracle: 02-00-38256-6455-0	Name Badge clip on	Sub-Total: \$7
Order #1080	Standard	Shipping: \$5
User: KOFMEHL2698	I Boxes	Total: \$12
Karen Meyer	9/14/99	Per Box: \$15.00
Oracle: 02-00-30210-6455-0	Business Cards	Sub-Total: \$15
Order #1081	Field	Shipping: \$5
User: MEYER2276	1 Boxes	Total: \$20
Linda Tucciarone, RN	9/14/99	Per Box: \$15.00
Oracle: 0002-00-30210-6455-0000	Business Cards	Sub-Total: \$15
Order #1082	Field	Shipping: \$5
User: TUCCIARONE2580	I Boxes	Total: \$20
Tonya Creque	9/14/99	Per Box: \$15.00
Oracle: 0002-00-46308-6455-0000	Business Cards	Sub-Total: \$15
Order #1083	Field	Shipping: \$5
User: CREQUE2921	1 Boxes	Total: \$20
Sherri Hirsch Oracle: 02-00-20317-6455-0 Order #1084 User: HIRSCH2761	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Sherri Hirsch	9/14/99	Per Box: \$7.00
Oracle: 02-00-20317-6455-0	Name Badge clip on	Sub-Total: \$7
Order #1085	Standard	Shipping: \$5
User: HIRSCH2761	I Boxes	Total: \$12
Michael Richter, RRT Oracle: 0002-00-30316-6455-0000 Order #1086 User: RICHTER2970	9/15/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Michael Richter, RRT	9/15/99	Per Box: \$7.00
Oracle: 0002-00-30316-6455-0000	Name Badge clip on	Sub-Total: \$7
Order #1087	Standard	Shipping: \$5
User: RICHTER2970	I Boxes	Total: \$12
Mary Donovan, RN Oracle: 0002-00-32212-6455-0000 Order #1088 User: DONOVAN2985	9/15/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Mary Donovan, RN	9/15/99	Per Box: \$7.00
Oracle: 0002-00-32212-6455-0000	Name Badge clip on	Sub-Total: \$7
Order #1089	Standard	Shipping: \$5
User: DONOVAN2985	1 Boxes	Total: \$12
Tax Department Oracle: 1-92-00092-6030-0 Order #1090 User: FITZPATRICK6659	9/15/99 Envelopes Windowed #10 2 boxes Boxes	Per Box: \$49.25 Sub-Total: \$-1.#IND Shipping: \$0 Total: \$-1.#IND
Martin A. Donovan III Oracle: 2-00-18245-6455-0 Order #1091 User: DONOVAN2230	9/15/99 Letterhead Executive - 1 address and name 1 Boxes	Per Box: \$52.00 Sub-Total: \$52 Shipping: \$5 Total: \$57
Martin A. Donovan III	9/15/99	Per Box: \$67.00
Oracle: 2-00-18245-6455-0	Envelopes	Sub-Total: \$67
Order #1092	Executive	Shipping: \$5
User: DONOVAN2230	I Boxes	Total: \$72

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Martin A. Donovan III Oracle: 2-00-18245-6455-0 Order #1094 User: DONOVAN2230	9/15/99 Desk Nameplates New I Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$5 Total: \$10
Martin A. Donovan III Oracle: 2-00-18245-6455-0 Order #1095 User: DONOVAN2230	9/15/99 Name Badge Standard I Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$5 Total: \$11
Joseph J. Lagowski Oracle: 2.00.43140.6455.0 Order #1096 User: LAGOWSK12421	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Tim Hulen Oracle: 02.00.25138.6455.0 Order #1097 User: HULENH900	9/15/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Tim Hulen Oracle: 02.00.25138.6455.0 Order #1098 User: HULENH900	9/15/99 Notepads Regular I Boxes	Per Box: \$47.50 Sub-Total: \$47.5 Shipping: \$5 Total: \$52.5
Wanda Butaud RN, BSN, ET Oracle: 2.00.46140.6455.0 Order #1099 User: BUTAUD2139	9/15/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Sheila Cullen, RN, BSN, CETN Oracle: 02-00-25276-6455-0 Order #1100 User: CULLEN2969	9/15/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Sheila Cullen, RN, BSN, CETN Oracle: 02-00-25276-6455-0 Order #1101 User: CULLEN2969	9/15/99 Notepads Regular I Boxes	Per Box: \$47.50 Sub-Total: \$47.5 Shipping: \$5 Total: \$52.5
Pamela Engstrom, RN Oracle: 02-00-30316-6455-0 Order #1102 User: ENGSTROM2581	9/15/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Gregory Golden Oracle: 02-00-21258-6455-0 Order #1103 User: GOLDEN2528	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Mark Frastak Oracle: 02-00-20317-6455-0 Order #1104 ⁸ User: FRASTAK0000	9/15/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Denise Huber, RN Oracle: 02-00-38126-6455-00 Order #1105 User: HUBER2109	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Denise Huber, RN Oracle: 02-00-38126-6455-00 Order #1106 User: HUBER2109	9/15/99 Name Badge clip on Standard I Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Margaret-Ann C. Halstead Oracle: 02-00-20317-6455-0 Order #1107 User: HALSTEAD2990	9/15/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20

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John Glagolev Oracle: 02-00-32195-6455-0 Order #1108 User: GLAGOLEV2345	9/15/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Malcolm Ricks RRT Oracle: 2.00.43169.6455.0 Order #1109 User: RICKS2863	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Tim Hulen Oracle: 2.00.25138.6455.0 Order #1110 User: HULEN2184	9/15/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Sherman West, RRT, RCP Oracle: 2.00.25125.6455.0 Order #1111 User: WEST2095	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Annette Dalton Oracle: 2.00.43231.6455.0 Order #1112 User: DALTON2035	9/15/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Kathie Meyer, RN Oracle: 2.00.27137.6455.0 Order #1113 User: MEYER2755	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Robin Hoff Oracle: 0002-93-00049-6030-0000 Order #1134 User: HOFF6774	9/20/99 Business Cards Corporate 1 box Boxes	Per Box: \$15.00 Sub-Total: \$-1.#IND Shipping: \$0 Total: \$-1.#IND
Larry P. Baker Oracle: 0001-99-00013-6455-0000 Order #1135 User: BAKER6456	9/20/99 Letterhead Executive Corporate - 3 addresses and name 2 Boxes	Per Box: \$52.00 Sub-Total: \$104 Shipping: \$0 Total: \$104
Larry P. Baker Oracle: 0001-99-00013-6455-0000 Order #1136 User: BAKER6456	9/20/99 Business Cards Corporate I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$15
Joe Bell Oracle: 02-0-90106-6455-0 Order #1137 User: BELL2325	9/21/99 Letterhead Executive Corporate - 3 addresses and name 2 Boxes	Per Box: \$52.00 Sub-Total: \$104 Shipping: \$5 Total: \$109
Joe Bell Oracle: 02-0-90106-6455-0 Order #1138 User: BELL2325	9/21/99 Envelopes Executive 2 Boxes	Per Box: \$67.00 Sub-Total: \$134 Shipping: \$5 Total: \$139
Joe Bell Oracle: 02-0-90106-6455-0 Order #1139 User: BELL2325	9/21/99 Notepads Executive 1 Boxes	Per Box: \$55 Sub-Total: \$55 Shipping: \$5 Total: \$60
Joe Bell Oracle: 02-0-90106-6455-0 Order #1140 User: BELL2325	9/21/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Darlene Meixner Oracle: 0002.94.00007.6455.0000 Order #1141 User: MEIXNER6640	9/21/99 Envelopes Executive I Boxes	Per Box: \$67.00 Sub-Total: \$67 Shipping: \$0 Total: \$67

Brian Muley Oracle: 0002-00-03265-6455-0000 Order #1142 User: MALEY2389	9/22/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Alfonso Reina Oracle: 1.92.11.6230.0000 Order #1144 User: SAVAGE6593	9/22/99 Desk Nameplates New I Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$0 Total: \$5
Beth Clifford-Milliken Oracle: 0002-00-19307-6455-0000 Order #1145 User: MILLIKEN2226	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Susan Warren-Mileikis Oracle: 0002-00-19307-6455-0 Order #1146 User: WARREN2134	9/23/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Greg Pomykata Oracle: 0002-00-90111-6455-0000 Order #1147 User: POMYKATA2303	9/23/99 Letterhead Executive - 1 address and name 2 Boxes	Per Box: \$52.00 Sub-Total: \$104 Shipping: \$5 Total: \$109
Greg Pomykata Oracle: 0002-00-90111-6455-0000 Order #1148 User: POMYKATA2303	9/23/99 Envelopes Executive 2 Boxes	Per Box: \$67.00 Sub-Total: \$134 Shipping: \$5 Total: \$139
Greg Pomykata Oracle: 0002-00-90111-6455-0000 Order #1149 User: POMYKATA2303	9/23/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Alfonso Reina Oracle: 1.92.11.6230.0000 Order #1150 User: SAVAGE6593	9/23/99 Business Cards Corporate 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$15
Brian Wyatt Oracle: 0002-00-46307-6455-0000 Order #1152 User: WYATT2461	9/23/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Shawn Scott Oracle: 0002-00-30316-6455-0000 Order #1154 User: SCOTT0000	9/23/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Sandra Carlson Oracle: 0002-00-30316-6455-0002 Order #1156 User: CARLSON0000	9/23/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Reid Mulholland Oracle: 0002-00-30316-6455-0000 Order #1157 User: MULHOLLAND0000	9/23/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Mike Jordan Oracle: 0002-00-48141-6455-0000 Order #1158 User: JORDAN0000	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Jeanmarie Gargan, RN Oracle: 0002-00-32212-6455-0000 Order #1159 User: GARGAN2792	9/23/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20

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Jeanmarie Gargan, RN Oracle: 0002-00-32212-6455-0000 Order #1160 User: GARGAN2792	9/23/99 Name Badge clip on Standard I Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Tina M. Anders, RN, BSN Oracle: 0002-00-20317-6455-0000 Order #1161 User: ANDERS2853	9/23/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Tina M. Anders, RN, BSN Oracle: 0002-00-20317-6455-0000 Order #1162 User: ANDERS2853	9/23/99 Name Badge clip on Standard I Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Francie Lucas, RN, BSN Oracle: 0002-00-38256-6455-0000 Order #1163 User: LUCAS2166	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Ernie D. Mazza Oracle: 0002-00-20317-6455-00 Order #1164 User: MAZZA2384	9/23/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Ray Forbes Oracle: 0002-00-30316-6455-0000 Order #1165 User: FORBES2636	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Ray Forbes Oracle: 0002-00-30316-6455-0000 Order #1166 User: FORBES2636	9/23/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Alicia Smith, RN Oracle: 0002-00-29160-6455-0000 Order #1167 User: SMITH2918	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Janie Trevino Oracle: 0001-92-000018-6030-0000 Order #1168 User: TREVINO4732	9/23/99 Desk Nameplates New 1 Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$0 Total: \$5
Maria Onofre Oracle: 0001-92-00018-6030-0000 Order #1169 User: ONOFRE4735	9/23/99 Desk Nameplates New 1 Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$0 Total: \$5
Oracle: 0001-92-00018-6030-0000 Order #1170	9/23/99 Desk Nameplates New 1 Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$0 Total: \$5
Oracle: 0001-92-00018-6030-0000 Order #1171	9/23/99 Desk Nameplates New ! Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$0 Total: \$5
Oracle: 02-00-37251-6455-0 Order #1172	9/24/99 Letterhead Executive - 1 address and name 1 Boxes	Per Box: \$52.00 Sub-Total: \$52 Shipping: \$5 Total: \$57
Oracle: 02-00-37251-6455-0 I Order #1173 I	9/24/99 Envelopes Executive I Boxes	Per Box: \$67.00 Sub-Total: \$67 Shipping: \$5 Total: \$72

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Karen D. Harrison, RN Oracle: 02-00-37251-6455-0 Order #1174 User: HARRISON2775	9/24/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Karen D. Harrison, RN Oracle: 02-00-37251-6455-0 Order #1175 User: HARRISON2775	9/24/99 Notepads Executive I Boxes	Per Box: \$55 Sub-Total: \$55 Shipping: \$5 Total: \$60
Karen D. Harrison, RN Oracle: 02-00-37251-6455-0 Order #1178 User: HARRISON2775	9/24/99 Name Badge Standard 1 Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$5 Total: \$11
Karen D. Harrison, RN Oracle: 02-00-37251-6455-0 Order #1179 User: HARRISON2775	9/24/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Jim Harrison, RN, CWCN Oracle: 0002-00-05179-6455-0000 Order #1181 User: HARRISON3142	9/27/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Terri Sigler Oracle: 0002-07-00049-7899-2213 Order #1182 User: SIGLER6646	9/27/99 Business Cards Corporate 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$15
Eric S. Shapiro Oracle: 0001-92-00021-6455-0000 Order #1183 User: SHAPIRO6758	9/27/99 Business Cards Corporate 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$15
Yvonne S. Rizzo Oracle: 0001-92-00019-6455-0000 Order #1184 User: RIZZO6743	9/27/99 Letterhead Regular - Corporate I Boxes	Per Box: \$41.00 Sub-Total: \$41 Shipping: \$0 Total: \$41
Yvonne S. Rizzo Oracle: 0001-92-00019-6455-0000 Order #1185 User: RIZZO6743	9/27/99 Envelopes Regular #10 1 Boxes	Per Box: \$46.25 Sub-Total: \$46.25 Shipping: \$0 Total: \$46.25
Yvonne S. Rizzo Oracle: 0001-92-00019-6455-0000 Order #1186 User: RIZZO6743	9/27/99 Business Cards Corporate I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$15
Joe Bell Oracle: 02-0-90106-6455-0 Order #1187 User: BELL2325	9/28/99 Letterhead Executive - I address and name I Boxes	Per Box: \$52.00 Sub-Total: \$52 Shipping: \$5 Total: \$57
Joe Bell Oracle: 02-0-90106-6455-0 Order #1192 User: BELL2325	9/28/99 Envelopes Executive I Boxes	Per Box: \$67.00 Sub-Total: \$67 Shipping: \$5 Total: \$72
Christopher M. Fashek Oracle: 0002-94-00052-6455-0000 Order #1194 User: ROYDER6424	9/28/99 Letterhead Executive Corporate - 3 addresses and name 1 Boxes	Per Box: \$52.00 Sub-Total: \$52 Shipping: \$0 Total: \$52
the control of the co		Orders Filled: 150 Invoice: \$-1.#IND

355.00 hup 35.00 Ship # 3054.25 Total

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KCI USA Telemboro, NJ 07608

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Lopez Printing Billing Statement: KCI		
Generated of	on 9/3/1999	
Leslie Littrell, RN	8/25/99	Per Box: \$15.00
Oracle: 02-00-05165-6455-0000	Business Cards	Sub-Total: \$30
Order #921	Field	Shipping: \$5
User: LITTRELL4972	2 Boxes	Total: \$35
Total Number of Orders Filled: 1		
Total Statement Invoice: \$35		

Return to Billing Statements
Return to Processor Main

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LOPEZ PRINTING, INC. BEST AVAILABLE COPY

9/7/99	DATE
10151	INVOICE NUME
10/7/93	DUE DATE

LOMBRANO SAN ANTONIO, TX 78207 210.732.3232 FACSIMILE 210.732.3309

CUSTOMER NAME & ADDRESS

Check No:

KCI GRAPHICS-CREATIVE P.O BOX 659508 SAN ANTONIO, TX 78265 BEXAR

INVOICE

CUSTOMER TERMS	P.O. NUMBER	SALES REPRESENTATIVE
Net 30 Days	SÉE ATTACHED.	R S

	DESCRIPTION	AMOUNT
J-12187	1000 BUSINESS CARDS (FIELD) LESLIE LITTRELL. RN	35.00
	BEST AVAILABLE COPY	
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TOTAL DUE	\$37.71
Payment Received	0.00
Total Invoice Amount	\$37.71
Sales Tax	2.71
Subtotal	35.00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:
Leonard H. Lopez, Inc.

Serial No.: 09/487,387

Serial No.: 09/487,387

Filed: January 18, 2000

Examiner: Zurita, James

Title: Internet Based Print Order System

37 C.F.R. § 1.131 AFFIDAVIT OF NORMA RODRIGUEZ

I, Norma Rodriguez, being duly sworn, state as follows:

- 1. I am over 21 years of age, a resident of San Antonio, Texas and I am competent to make this affidavit. The following statements are true statements made of my own knowledge or statements that I, on information and belief, believe to be true.
- 2. My position with KCI Graphics Dept was Coordinator, Print and Literature during May through September 1999.
- 3. I was personally involved with the use of the Internet-based print order system from Lopez Printing, Inc. that was used by KCI during the time period of ¶ 2 above.
- 4. Attached as Exhibit "A" is a description of the system that KCI used to order printed business materials from Lopez Printing, Inc. during the aforementioned time period.
- 5. Attached as Exhibit "C" is an actual screen shot of the system described in Exhibit "A" in use in June of 1999. This screen was used by KCI employees to enter the employee information that would be printed on the employee's stationery or business card.
- 6. Attached as Exhibit "D" is an actual screen shot of the system described in Exhibit "A" in use in June of 1999. This screen was used by KCI employees to choose the printed business product that they wanted to order.
- 7. Attached as Exhibit "G" is an actual screen shot of the system described in Exhibit "A" in use in September of 1999. This screen shows an electronic invoice that was automatically generated and made available on-line to KCI through the system described in Exhibit "A."

- 8. Attached as Exhibit "H" is a printed invoice generated by the system described in Exhibit "A." This invoice mirrors the electronic invoice of Exhibit "G." This invoice was received by KCI in September of 1999.
- 9. Attached as Exhibit "I" is a billing statement for numerous products order and fulfilled through the system described in Exhibit "A." Exhibit "I" totals 11 pages. This shows the extensive use of the system by KCI during the period from August to September of 1999.

10. Attached as Exhibit "J" is the invoice for the print products listed in Exhibit "I." This invoice was received by KCI in October of 1999.

Morma Rodriguez

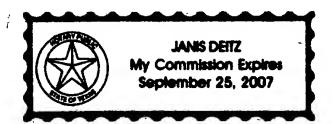
Norma Rodriguez

STATE OF TEXAS §
COUNTY OF BEXAR §

BEFORE ME, the undersigned authority, on this day personally appeared NORMA RODRIGUEZ, known to me to be the person of that name, who signed the foregoing instrument, and acknowledged the same to be his free act and deed.

GIVEN under my hand and seal of office this 19 day of April, 2005.

Seal



Notary Public

Printed Name of Notary

Commission Expires 9-25-2007

In 1999, Lopez Printing developed an Internet-based system for ordering business print products, such as business cards and business stationery. This system allowed a company's employees to place orders for business cards and stationery products through a standard web browser without intervention from a company purchasing representative and without the time-consuming step of printing one or more proofs before fulfilling the entire order.

This system allowed a company's designated representative (such as a purchasing agent), with the assistance of a Lopez Printing employee, to establish a template for each type of print product (e.g. business cards, stationery, envelopes) that was to be available for employees to order. On this template, the representative determined the layout of the print product. For instance, the representative would determine where logos, names, titles, addresses, etc. would be placed, how large these items would be, and what typeface, font, and color would be used for each item. The company representative would then establish profiles defining which fields from a database (e.g. employee name, address, company division, etc...) would populate each field that had been placed on the template. These templates and profiles were loaded into the system and resided on the Lopez Printing servers.

The company representative would then define the informational content of the system by categorizing the information needed for the print products into one of three categories. First, there were those items, such as name and telephone number that was to be input by the employee. Second, there were those items that were common to all employees, such as company name and company website that could not be altered in anyway by the individual employee. Lastly, there were those items, such as employee title or address, which were common to a

subset of employees, but not necessarily all employees. These items would be populated by the representative and an employee would be permitted to choose from a list or menu when ordering a print product.

Once the initial customization was completed by the company representative, the web-based ordering tool would be made available to the employees. This tool could be access over the Internet through a standard web browser, such as Netscape or Internet Explorer. The ordering tool allowed an individual employee of the company to select an available print product from the list created by the company representative. The employee would enter his individual information into the system, and for certain information components, would select from a list of available options (e.g. title). The ordering tool did not allow the employee to modify the layout of the print product or the information that was common company information, such as company name or company website. After the employee selected the print product and populated the data fields, the ordering tool would display a preview of the product as it would appear with the employee's individualized information. The employee would be able to submit the order or could return to the ordering form to change the individualized information that was to be printed on the card.

Once the order was submitted, the system allowed a company representative to approve orders before they were release to the printer. The printing system would combine the template with the individualized information provided by the employee and the common information provided by the company representative and would automatically print the cards and deliver them to the employee. Since there was no need to print a proof in the approval process and no need to involve a printing employee or print layout specialist in the ordering process, the order-to-print process was cut down from several days to a matter of minutes.





Create Service Center Profile

The information in your profile will be printed on your stationery items. Please ensure all your information is correct and up to date before ordering. The information printed on each specific type of stationery item has been predetermined by KCI.

Fields with an * are required.

Stationery Information_	
Exact name to appear on stationery*:	
L E	Example: Phoenix Service Center
Address 1*:	
	Example: 101 Avenue H
Address 2:	JAMILPO. TOT TVOIGO
	7 1 D 31 - 2 Suite 500
	Example: Building 2, Suite 500
City*:	
State*:	SELECT STATE
Zip*:	
Direct Phone*:	
I	Enter all phone numbers: (xxx) xxx-xxxx
Service Center Phone:	
L Customer Service Phone	
Customer Service I none.	
Voicemail Phone:	
Fax:	
Pager:	
Mobile:	
E-mail:	
Shinning Information	Leave shipping information blank if same as above
Address 1:	
Address 2:	
City:	
State:	SELECT STATE
Zip:	
General Information	
Oracle Billing Code*:	
Supervisor*:	
Username*:	

Example: 12345

The username should be the service center number.

Stationery Logo:





International Inc.*

(KCI Manufacturing with ISO 9000 (Logo Not Available)

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Welcome to KCI's Online Stationery Ordering System

KCI and Lopez Printing have established a partnership to make ordering your office stationery fast and easy!

The following stationery items can be ordered with just clicks of your mouse:

business cards letterhead envelopes notepads name badges name plates

Have you used this system before? YES NO

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Stationery Ordering System



Lopez Printing Billing Statement: KCI Generated on 9/3/1999		
Leslie Littrell, RN 8/25/99 Per Box: \$15.00		
Oracle: 02-00-05165-6455-0000	Business Cards	Sub-Total: \$30
Order #921	Field	Shipping: \$5
User: LITTRELL4972	2 Boxes	Total: \$35
Total Number of Orders Filled: 1		
Total Statement Invoice: \$35		

Return to Billing Statements
Return to Processor Main



LOMBRANO SAN ANTONIO, TX 78207 BEST AVAILABLE COPY 210.732.3232 FACSIMILE 210.732.3309

9/7/89	DATE
10151	INVOICE NUMB
10/7/93	DUE DATE

CUSTOMER NAME & ADDRESS

Check

No:

KCI GRAPHICS-CREATIVE P.O BOX 659508 SAN ANTONIO, TX 78265 BEXAR

INVOICE

CUSTOMER TERMS	P.O. NUMBER	SALES REPRESENTATIVE
Net 30 Days	SEE ATTACHED.	R S

	DESCRIPTION	AMOUNT
J-12187	1000 BUSINESS CARDS (FIELD) LESLIE LITTRELL, RN	35.00
		·
:		

Subtotal 35.00 Sales Tax 2.71 Total Invoice Amount \$37.71 Payment Received 0.00 TOTAL DUE \$37.71



Stationery Ordering System



Lopez Printing Billing Statement: KCI Generated on 10/8/1999		
Sylvia A. Cruz Oracle: 0002-99-00039-6030-0000 Order #936 User: CRUZ6317	8/26/99 Desk Nameplates New 1 Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$5 Total: \$10
Margaret A. Wingfield, CPA Oracle: 0001-92-00019-6455-0000 Order #956 User: WINGFIELD6780	9/3/99 Business Cards Corporate 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$15
Allison E. Adema, RN, BSN, PHN Oracle: 0002-00-05271-6455-0000 Order #959 User: ADEMA2610	9/7/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Thomas E. Philbeck, Jr. Oracle: 2-94-00007-6030-0 Order #960 User: HERNANDEZ6645	9/8/99 Business Cards Corporate 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$15
Tim K. Jarvis Oracle: 0002-04-90110-6455-0000 Order #964 User: JARVIS2191	9/8/99 Notepads Executive 1 Boxes	Per Box: \$55 Sub-Total: \$55 Shipping: \$5 Total: \$60
Martha A. Cram Oracle: 0002-04-90110-6455-0000 Order #967 User: CRAM2882	9/8/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Martha A. Cram Oracle: 0002-04-90110-6455-0000 Order #968 User: CRAM2882	9/8/99 Notepads Executive 1 Boxes	Per Box: \$55 Sub-Total: \$55 Shipping: \$5 Total: \$60
Martha A. Cram Oracle: 0002-04-90110-6455-0000 Order #969 User: CRAM2882	9/8/99 Name Badge Standard 1 Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$5 Total: \$11
Martha A. Cram Oracle: 0002-04-90110-6455-0000 Order #970 User: CRAM2882	9/8/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
David A. Walker Oracle: 0002-04-90110-6455-0000 Order #974 User: WALKER2402	9/8/99 Notepads Executive 1 Boxes	Per Box: \$55 Sub-Total: \$55 Shipping: \$5 Total: \$60
David A. Walker Oracle: 0002-04-90110-6455-0000 Order #975 User: WALKER2402	9/8/99 Name Badge Standard 1 Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$5 Total: \$11

244.00 Xhip

David A., Walker · Oracle: 0002-04-90110-6455-0000 Order #976 User: WALKER2402	9/8/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Rosa Rivas Oracle: 0011-00-00089-6455-5834 Order #977 User: RIVAS5511	9/8/99 Envelopes Windowed #10 3 Boxes	Per Box: \$49.25 Sub-Total: \$147.75 Shipping: \$0 Total: \$147.75
Alicia Drago, RN, CWCN Oracle: 0002-00-90111-6455-0000 Order #978 User: DRAGO2647	9/9/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Alicia Drago, RN, CWCN Oracle: 0002-00-90111-6455-0000 Order #979 User: DRAGO2647	9/9/99 Name Badge Standard 1 Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$5 Total: \$11
Alicia Drago, RN, CWCN Oracle: 0002-00-90111-6455-0000 Order #980 User: DRAGO2647	9/9/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Noel Taylor Oracle: 0002-00-90108-6455-0000 Order #981 User: TAYLOR3130	9/9/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Craig S. Arnold Oracle: 0002-00-90108-6455-0000 Order #982 User: ARNOLD2933	9/9/99 Letterhead Executive - 1 address and name 1 Boxes	Per Box: \$52.00 Sub-Total: \$52 Shipping: \$5 Total: \$57
Craig S. Arnold Oracle: 0002-00-90108-6455-0000 Order #983 User: ARNOLD2933	9/9/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Craig S. Arnold Oracle: 0002-00-90108-6455-0000 Order #984 User: ARNOLD2933	9/9/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Michael Malloy, RRT Oracle: 0002-00-32212-6455-0000 Order #985 User: MALLOY3221	9/9/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Ted O'Neil Oracle: 0002-00-38256-6455-0000 Order #986 User: ONEIL2615	9/9/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Richard Callanan Oracle: 0002-00-21255-6455-0000 Order #987 User: CALLANAN2061	9/9/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Joseph Martin Oracle: 0002-00-32212-6455-0000 Order #988 User: MARTIN2927	9/9/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Tom Fearns Oracle: 0002-00-20317-6455-0000 Order #990 User: FEARNS2196	9/9/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20

346.75 65.00 Ship

Allen Royce Pollard Oracle: 0002-00-46159-6455-0000 Order #991 User: POLLARD0000	9/9/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
James N. Cavanagh Oracle: 0002-00-30210-6455-0000 Order #992 User: CAVANAGH2984	9/9/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
James N. Cavanagh Oracle: 0002-00-30210-6455-0000 Order #993 User: CAVANAGH2984	9/9/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Mike Feliciano Oracle: 0002-00-20317-6455-0000 Order #994 User: FELICIANO3144	9/9/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Marion Meskill, RN Oracle: 0002-00-90111-6455-0000 Order #1035 User: MESKILL2945	9/13/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Marion Meskill, RN Oracle: 0002-00-90111-6455-0000 Order #1036 User: MESKILL2945	9/13/99 Name Badge Standard 1 Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$5 Total: \$11
Marion Meskill, RN Oracle: 0002-00-90111-6455-0000 Order #1037 User: MESKILL2945	9/13/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Judy LyBrand RN, BSN Oracle: 0002-00-90111-6455-0000 Order #1038 User: LYBRAND2123	9/13/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Judy LyBrand RN, BSN Oracle: 0002-00-90111-6455-0000 Order #1039 User: LYBRAND2123	9/13/99 Name Badge Standard 1 Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$5 Total: \$11
John Robson Oracle: 0002-00-90111-6455-0000 Order #1041 User: ROBSON2108	9/13/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
George Doscher Oracle: 02-00-38256-6455-0000 Order #1042 User: DOSCHER2798	9/13/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
John J. Svehla Oracle: 0002-00-90111-6455-0000 Order #1043 User: SVEHLA2913	9/13/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Ann Coleman Oracle: 0002-00-90108-6455-0000 Order #1044 User: COLEMAN3152	9/13/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Richard W. Payne Oracle: 0002-00-90108-6455-0000 Order #1045 User: PAYNE2735	9/13/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20

168.00 70.00 Ship

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James A. Adams Oracle: 0002-94-00004-6855-5668 Order #1046 User: ADAMS6515	9/13/99 Business Cards Corporate 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$15
Bob Mulholland Oracle: 0002-00-90108-6455-0000 Order #1048 User: MULHOLLAND2302	9/13/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Linda C. Miller Oracle: 1-90-36-6030-0 Order #1049 User: MILLER6972	9/13/99 Business Cards Corporate 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Mark Mautino Oracle: 0002-00-05271-6455-0000 Order #1050 User: MAUTINO2115	9/13/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Peter Loope Oracle: 2-00-90106-6455-0 Order #1053 User: LOOPE2864	9/14/99 Letterhead Regular - Field 1 Boxes	Per Box: \$41.00 Sub-Total: \$41 Shipping: \$5 Total: \$46
Peter Loope Oracle: 2-00-90106-6455-0 Order #1054 User: LOOPE2864	9/14/99 Envelopes Regular #10 1 Boxes	Per Box: \$46.25 Sub-Total: \$46.25 Shipping: \$5 Total: \$51.25
Peter Loope Oracle: 2-00-90106-6455-0 Order #1055 User: LOOPE2864	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Peter Loope Oracle: 2-00-90106-6455-0 Order #1057 User: LOOPE2864	9/14/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Michael Donohoe, RN Oracle: 0002-00-48141-6455-0000 Order #1058 User: DONOHOE2098	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Karen Ray, RN, BSN Oracle: 0002-00-48141-6455-0000 Order #1059 User: RAY0000	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Barbara Taylor, RN Oracle: 0002-00-46127-6455-0000 Order #1060 User: TAYLOR2392	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Kathleen J. Phelan, RN Oracle: 0002-00-32202-6455-0000 Order #1061 User: PHELAN2472	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Dennis Peloso Oracle: 02-00-30210-6455-0 Order #1062 User: PELOSO2976	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Marlene Clay, RN Oracle: 0002-00-46215-6455-0000 Order #1063 User: CLAY2902	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20

259.25 65.00 Ship

Michael Donohoe, RN Oracle: 0002-00-48141-6455-0000 Order #1064 User: DONOHOE2098	9/14/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Cameron Sawtelle Oracle: 0002-00-46128-6455-0000 Order #1065 User: SAWTELLE0000	9/14/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Stephen Wright Oracle: 0002-00-32212-6455-0000 Order #1066 User: WRIGHT3120	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Richard J. Shaneberger Oracle: 0002-00-32212-6455-0000 Order #1067 User: SHANEBERGER2793	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$ 15 Shipping: \$5 Total: \$20
Richard J. Shaneberger Oracle: 0002-00-32212-6455-0000 Order #1068 User: SHANEBERGER2793	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Erik Romar Oracle: 0002-00-19307-6455-0000 Order #1069 User: ROMAR2466	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Sandy L. Zimmer, RN, BSN Oracle: 0002-00-38256-6455-0000 Order #1070 User: ZIMMER2535	9/14/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Lawrence M. Perkins Oracle: 0002-00-29160-6455-0000 Order #1071 User: PERKINS2644	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
William J. Tepe, CEBS Oracle: 0002-00-07208-6455-0000 Order #1072 User: TEPE2316	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Mark C. Robinson Oracle: 0002-00-07208-6455-0000 Order #1074 User: ROBINSON2959	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Sandy L. Zimmer, RN, BSN Oracle: 0002-00-38256-6455-0000 Order #1075 User: ZIMMER2535	9/14/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Michael Kelly Oracle: 02-00-30316-6455-0 Order #1076 User: KELLY2198	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Michael Kelly Oracle: 02-00-30316-6455-0 Order #1077 User: KELLY2198	9/14/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Rebecca Ajay, RN Oracle: 0002-00-38256-6455-0000 Order #1078 User: AJAY3102	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20

163.00 Ship

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R. J. Kofmehl Oracle: 02-00-38256-6455-0 Order #1079 User: KOFMEHL2698	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
R. J. Kofmehl Oracle: 02-00-38256-6455-0 Order #1080 User: KOFMEHL2698	9/14/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Karen Meyer Oracle: 02-00-30210-6455-0 Order #1081 User: MEYER2276	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Linda Tucciarone, RN Oracle: 0002-00-30210-6455-0000 Order #1082 User: TUCCIARONE2580	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Tonya Creque Oracle: 0002-00-46308-6455-0000 Order #1083 User: CREQUE2921	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Sherri Hirsch Oracle: 02-00-20317-6455-0 Order #1084 User: HIRSCH2761	9/14/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Sherri Hirsch Oracle: 02-00-20317-6455-0 Order #1085 User: HIRSCH2761	9/14/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Michael Richter, RRT Oracle: 0002-00-30316-6455-0000 Order #1086 User: RICHTER2970	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Michael Richter, RRT Oracle: 0002-00-30316-6455-0000 Order #1087 User: RICHTER2970	9/15/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Mary Donovan, RN Oracle: 0002-00-32212-6455-0000 Order #1088 User: DONOVAN2985	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Mary Donovan, RN Oracle: 0002-00-32212-6455-0000 Order #1089 User: DONOVAN2985	9/15/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Tax Department Oracle: 1-92-00092-6030-0 Order #1090 User: FITZPATRICK6659	9/15/99 Envelopes Windowed #10 2 boxes Boxes	Per Box: \$49.25 Sub-Total: \$-1.#IND Shipping: \$0 Total: \$-1.#IND
Martin A. Donovan III Oracle: 2-00-18245-6455-0 Order #1091 User: DONOVAN2230	9/15/99 Letterhead Executive - 1 address and name 1 Boxes	Per Box: \$52.00 Sub-Total: \$52 Shipping: \$5 Total: \$57
Martin A. Donovan III Oracle: 2-00-18245-6455-0 Order #1092 User: DONOVAN2230	9/15/99 Envelopes Executive 1 Boxes	Per Box: \$67.00 Sub-Total: \$67 Shipping: \$5 Total: \$72

301.25 65.00 Ship

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Martin A. Donovan III Oracle: 2-00-18245-6455-0 Order #1094 User: DONOVAN2230	9/15/99 Desk Nameplates New 1 Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$5 Total: \$10
Martin A. Donovan III Oracle: 2-00-18245-6455-0 Order #1095 User: DONOVAN2230	9/15/99 Name Badge Standard 1 Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$5 Total: \$11
Joseph J. Lagowski Oracle: 2.00.43140.6455.0 Order #1096 User: LAGOWSKI2421	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Tim Hulen Oracle: 02.00.25138.6455.0 Order #1097 User: HULENH900	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Tim Hulen Oracle: 02.00.25138.6455.0 Order #1098 User: HULENH900	9/15/99 Notepads Regular 1 Boxes	Per Box: \$47.50 Sub-Total: \$47.5 Shipping: \$5 Total: \$52.5
Wanda Butaud RN, BSN, ET Oracle: 2.00.46140.6455.0 Order #1099 User: BUTAUD2139	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Sheila Cullen, RN, BSN, CETN Oracle: 02-00-25276-6455-0 Order #1100 User: CULLEN2969	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Sheila Cullen, RN, BSN, CETN Oracle: 02-00-25276-6455-0 Order #1101 User: CULLEN2969	9/15/99 Notepads Regular 1 Boxes	Per Box: \$47.50 Sub-Total: \$47.5 Shipping: \$5 Total: \$52.5
Pamela Engstrom, RN Oracle: 02-00-30316-6455-0 Order #1102 User: ENGSTROM2581	9/15/99 Business Cards Field I Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Gregory Golden Oracle: 02-00-21258-6455-0 Order #1103 User: GOLDEN2528	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Mark Frastak Oracle: 02-00-20317-6455-0 Order #1104 User: FRASTAK0000	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Denise Huber, RN Oracle: 02-00-38126-6455-00 Order #1105 User: HUBER2109	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Denise Huber, RN Oracle: 02-00-38126-6455-00 Order #1106 User: HUBER2109	9/15/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Margaret-Ann C. Halstead Oracle: 02-00-20317-6455-0 Order #1107 User: HALSTEAD2990	9/15/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20

248.00 phip

John Clareley	9/15/99	Per Box: \$15.00
John Glagolev Oracie: 02-00-32195-6455-0	Business Cards	Sub-Total: \$15
Order #1108	Field	Shipping: \$5
User: GLAGOLEV2345	1 Boxes	Total: \$20
Malcolm Ricks RRT	9/15/99	Per Box: \$15.00
Oracle: 2.00.43169.6455.0	Business Cards	Sub-Total: \$15
Order #1109	Field	Shipping: \$5
User: RICKS2863	1 Boxes	Total: \$20
Tim Hulen	9/15/99	Per Box: \$15.00
Oracle: 2.00.25138.6455.0	Business Cards	Sub-Total: \$15
Order #1110	Field	Shipping: \$5
User: HULEN2184	1 Boxes	Total: \$20
Sherman West, RRT, RCP	9/15/99	Per Box: \$15.00
Oracle: 2.00.25125.6455.0	Business Cards	Sub-Total: \$15
Order #1111	Field 1 Boxes	Shipping: \$5 Total: \$20
User: WEST2095		
Annette Dalton	9/15/99 Business Coads	Per Box: \$15.00 Sub-Total: \$15
Oracle: 2.00.43231.6455.0 Order #1112	Business Cards Field	Shipping: \$5
Jiger #1112 Jser: DALTON2035	1 Boxes	Total: \$20
Kathie Meyer, RN	9/15/99	Per Box: \$15.00
Dracle: 2.00.27137.6455.0	Business Cards	Sub-Total: \$15
Order #1113	Field	Shipping: \$5
Jser: MEYER2755	1 Boxes	Total: \$20
Robin Hoff	9/20/99	Per Box: \$15.00
Oracle: 0002-93-00049-6030-0000	Business Cards	Sub-Total: \$-1.#IND
Order #1134	Corporate	Shipping: \$0
Jser: HOFF6774	1 box Boxes	Total: \$-1.#IND
Larry P. Baker	9/20/99	Per Box: \$52.00
Oracle: 0001-99-00013-6455-0000	Letterhead	Sub-Total: \$104
Order #1135 Jser: BAKER6456	Executive Corporate - 3 addresses and name 2 Boxes	Shipping: \$0 Total: \$104
	0/20/00	Per Box: \$15.00
Larry P. Baker Dracle: 0001-99-00013-6455-0000	9/20/99 Business Cards	Sub-Total: \$15
Oracie: 0001-99-00013-0433-0000 Order #1136	Corporate	Shipping: \$0
Jser: BAKER6456	1 Boxes	Total: \$15
oe Bell	9/21/99	Per Box: \$52.00
Oracle: 02-0-90106-6455-0	Letterhead	Sub-Total: \$104-
Order #1137	Executive Corporate - 3 addresses and name	Shipping: \$5
Jser: BELL2325	2 Boxes	Total: \$109
oe Bell	9/21/99	Per Box: \$67.00
Dracle: 02-0-90106-6455-0	Envelopes	Sub-Total: \$134
Order #1138	Executive	Shipping: <u>\$5</u> Total: \$139
Jser: BELL2325	2 Boxes	
oe Bell	9/21/99	Per Box: \$55 Sub-Total: \$55
Oracle: 02-0-90106-6455-0	Notepads Executive	Shipping: \$5
Order #1139 Jser: BELL2325	1 Boxes	Total: \$60
	9/21/99	Per Box: \$7.00
oe Bell Oracle: 02-0-90106-6455-0	Name Badge clip on	Sub-Total: \$7
Order #1140	Standard Standard	Shipping: \$5
Jser: BELL2325	1 Boxes	Total: \$12
Darlene Meixner	9/21/99	Per Box: \$67.00
Oracle: 0002.94.00007.6455.0000	Envelopes	Sub-Total: \$67
Order #1141	Executive 1 Boxes	Shipping: \$0 Total: \$67
Jser: MEIXNER6640		• 97-4-1- <i>067</i>

355.00 40.00

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Brian Maley Oracle: 0002-00-03265-6455-0000 Order #1142 User: MALEY2389	9/22/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Alfonso Reina Oracle: 1.92.11.6230.0000 Order #1144 User: SAVAGE6593	9/22/99 Desk Nameplates New 1 Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$0 Total: \$5
Beth Clifford-Milliken Oracle: 0002-00-19307-6455-0000 Order #1145 User: MILLIKEN2226	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Susan Warren-Mileikis Oracle: 0002-00-19307-6455-0 Order #1146 User: WARREN2134	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Greg Pomykata Oracle: 0002-00-90111-6455-0000 Order #1147 User: POMYKATA2303	9/23/99 Letterhead Executive - 1 address and name 2 Boxes	Per Box: \$52.00 Sub-Total: \$104 Shipping: \$5 Total: \$109
Greg Pomykata Oracle: 0002-00-90111-6455-0000 Order #1148 User: POMYKATA2303	9/23/99 Envelopes Executive 2 Boxes	Per Box: \$67.00 Sub-Total: \$134 Shipping: \$5 Total: \$139
Greg Pomykata Oracle: 0002-00-90111-6455-0000 Order #1149 User: POMYKATA2303	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Alfonso Reina Oracle: 1.92.11.6230.0000 Order #1150 User: SAVAGE6593	9/23/99 Business Cards Corporate 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$15
Brian Wyatt Oracle: 0002-00-46307-6455-0000 Order #1152 User: WYATT2461	9/23/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Shawn Scott Oracle: 0002-00-30316-6455-0000 Order #1154 User: SCOTT0000	9/23/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Sandra Carlson Oracle: 0002-00-30316-6455-0002 Order #1156 User: CARLSON0000	9/23/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Reid Mulholland Oracle: 0002-00-30316-6455-0000 Order #1157 User: MULHOLLAND0000	9/23/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Mike Jordan Oracle: 0002-00-48141-6455-0000 Order #1158 User: JORDAN0000	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Jeanmarie Gargan, RN Oracle: 0002-00-32212-6455-0000 Order #1159 User: GARGAN2792	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20

376.00 60,00 Ship

Jeanmarie Gargan, RN Oracle: 0002-00-32212-6455-0000 Order #1160 User: GARGAN2792	9/23/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Tina M. Anders, RN, BSN Oracle: 0002-00-20317-6455-0000 Order #1161 User: ANDERS2853	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Tina M. Anders, RN, BSN Oracle: 0002-00-20317-6455-0000 Order #1162 User: ANDERS2853	9/23/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Francie Lucas, RN, BSN Oracle: 0002-00-38256-6455-0000 Order #1163 User: LUCAS2166	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Ernie D. Mazza Oracle: 0002-00-20317-6455-00 Order #1164 User: MAZZA2384	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Ray Forbes Oracle: 0002-00-30316-6455-0000 Order #1165 User: FORBES2636	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Ray Forbes Oracle: 0002-00-30316-6455-0000 Order #1166 User: FORBES2636	9/23/99 Name Badge clip on Standard 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$12
Alicia Smith, RN Oracle: 0002-00-29160-6455-0000 Order #1167 User: SMITH2918	9/23/99 Business Cards Field 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Janie Trevino Oracle: 0001-92-000018-6030-0000 Order #1168 User: TREVINO4732	9/23/99 Desk Nameplates New 1 Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$0 Total: \$5
Maria Onofre Oracle: 0001-92-00018-6030-0000 Order #1169 User: ONOFRE4735	9/23/99 Desk Nameplates New 1 Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$0 Total: \$ 5
Emilio Cruz Oracle: 0001-92-00018-6030-0000 Order #1170 User: CRUZ4753	9/23/99 Desk Nameplates New 1 Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$0 Total: \$5
Yolanda Cortez Oracle: 0001-92-00018-6030-0000 Order #1171 User: CORTEZ4753	9/23/99 Desk Nameplates New 1 Boxes	Per Box: \$5 Sub-Total: \$5 Shipping: \$0 Total: \$5
Karen D. Harrison, RN Oracle: 02-00-37251-6455-0 Order #1172 User: HARRISON2775	9/24/99 Letterhead Executive - 1 address and name 1 Boxes	Per Box: \$52.00 Sub-Total: \$52 Shipping: \$5 Total: \$57
Karen D. Harrison, RN Oracle: 02-00-37251-6455-0 Order #1173 User: HARRISON2775	9/24/99 Envelopes Executive 1 Boxes	Per Box: \$67.00 Sub-Total: \$67 Shipping: \$5 Total: \$72

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Karen D. Harrison, RN 9/24/99 Oracle: 02-00-37251-6455-0 Business Cards Order #1174 Field User: HARRISON2775 1 Boxes	Per Box: \$15.00 Sub-Total: \$1: Shipping: \$: Total: \$20
Karen D. Harrison, RN 9/24/99 Oracle: 02-00-37251-6455-0 Notepads Order #1175 Executive User: HARRISON2775 1 Boxes	Per Box: \$5: Sub-Total: \$5: Shipping: \$: Total: \$6
Karen D. Harrison, RN 9/24/99 Oracle: 02-00-37251-6455-0 Name Badge Order #1178 Standard User: HARRISON2775 1 Boxes	Per Box: \$6.00 Sub-Total: \$6 Shipping: \$1 Total: \$1
Karen D. Harrison, RN 9/24/99 Oracle: 02-00-37251-6455-0 Name Badge clip on Standard Order #1179 Standard User: HARRISON2775 1 Boxes	Per Box: \$7.00 Sub-Total: \$7 Shipping: \$5 Total: \$1 2
Jim Harrison, RN, CWCN 9/27/99 Oracle: 0002-00-05179-6455-0000 Business Cards Order #1181 Field User: HARRISON3142 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$5 Total: \$20
Terri Sigler 9/27/99 Oracle: 0002-07-00049-7899-2213 Business Cards Order #1182 Corporate User: SIGLER6646 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$1 5
Eric S. Shapiro Oracle: 0001-92-00021-6455-0000 Order #1183 User: SHAPIRO6758 9/27/99 Business Cards Corporate 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$15
Yvonne S. Rizzo 9/27/99 Oracle: 0001-92-00019-6455-0000 Letterhead Order #1184 Regular - Corporate User: RIZZO6743 1 Boxes	Per Box: \$41.00 Sub-Total: \$41 Shipping: \$0 Total: \$4 1
Yvonne S. Rizzo 9/27/99 Oracle: 0001-92-00019-6455-0000 Envelopes Order #1185 Regular #10 User: RIZZO6743 1 Boxes	Per Box: \$46.25 Sub-Total: \$46.25 Shipping: \$0 Total: \$46.2 5
Yvonne S. Rizzo 9/27/99 Oracle: 0001-92-00019-6455-0000 Business Cards Order #1186 Corporate User: RIZZO6743 1 Boxes	Per Box: \$15.00 Sub-Total: \$15 Shipping: \$0 Total: \$1 5
Joe Bell 9/28/99 Oracle: 02-0-90106-6455-0 Letterhead Order #1187 Executive - 1 address and name User: BELL2325 1 Boxes	Per Box: \$52.00 Sub-Total: \$52 Shipping: \$5 Total: \$57
Joe Bell 9/28/99 Oracle: 02-0-90106-6455-0 Envelopes Order #1192 Executive User: BELL2325 1 Boxes	Per Box: \$67.00 Sub-Total: \$67 Shipping: \$5 Total: \$7 2
Christopher M. Fashek Oracle: 0002-94-00052-6455-0000 Order #1194 User: ROYDER6424 9/28/99 Letterhead Executive Corporate - 3 addresses and n 1 Boxes	Per Box: \$52.00 Sub-Total: \$52 ame Shipping: \$0 Total: \$52
	ber of Orders Filled: 150 ement Invoice: \$-1.#IND

Return to Billing Statements Return to Processor Main 355.00 35.00 Ship # 3054.25 Total 630.00 Ship B 2184.25



BEST AVAILABLE COPY

10/11/99	DATE		
Tubio	INVOICE NUMBER		
1 1/4 10/16/3	DUE DATE		

427; LOMBRANO SAN ANTONIO; 17X 78207 210 732 3232 FACSIMILE 210 732 3309

CUSTOMER/NAME & ADDRESS

DCS-CREATIVE 659508 MO. TX 78265

INVOICE

GUSTOMER TIERMS	P.O. NUMBER	SALES REPRESENTATIVE
Net 30 Pays	SEE ATTACHED	R.S

DESCRIPTION				AMOUNT			
LOBEZ #'S J-12323. J-1232	6, J-12349,	J-12350	. J-1235	1.		3.054.25	
j_12358. J-12358. J-12356	, J-12357, .	J-12374.	J-12375		F.		
J-12997, J-12398, J-12410	. J-12446, J	J-12428	S. 12429	*			1 20 4
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SHITPING CHARGES - NON TAX	KABLE	· <u>·</u>				630.00	
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Subtotal 3.684.25

Sales Tax 236.70

Total Invoice Amount \$3.920.95

Payment Received 0.00

Check No:

TOTAL DUE

\$3,920.95